

Your Owner's Manual



Electronic version available on the Internet

<http://go.skoda.eu/owners-manuals>



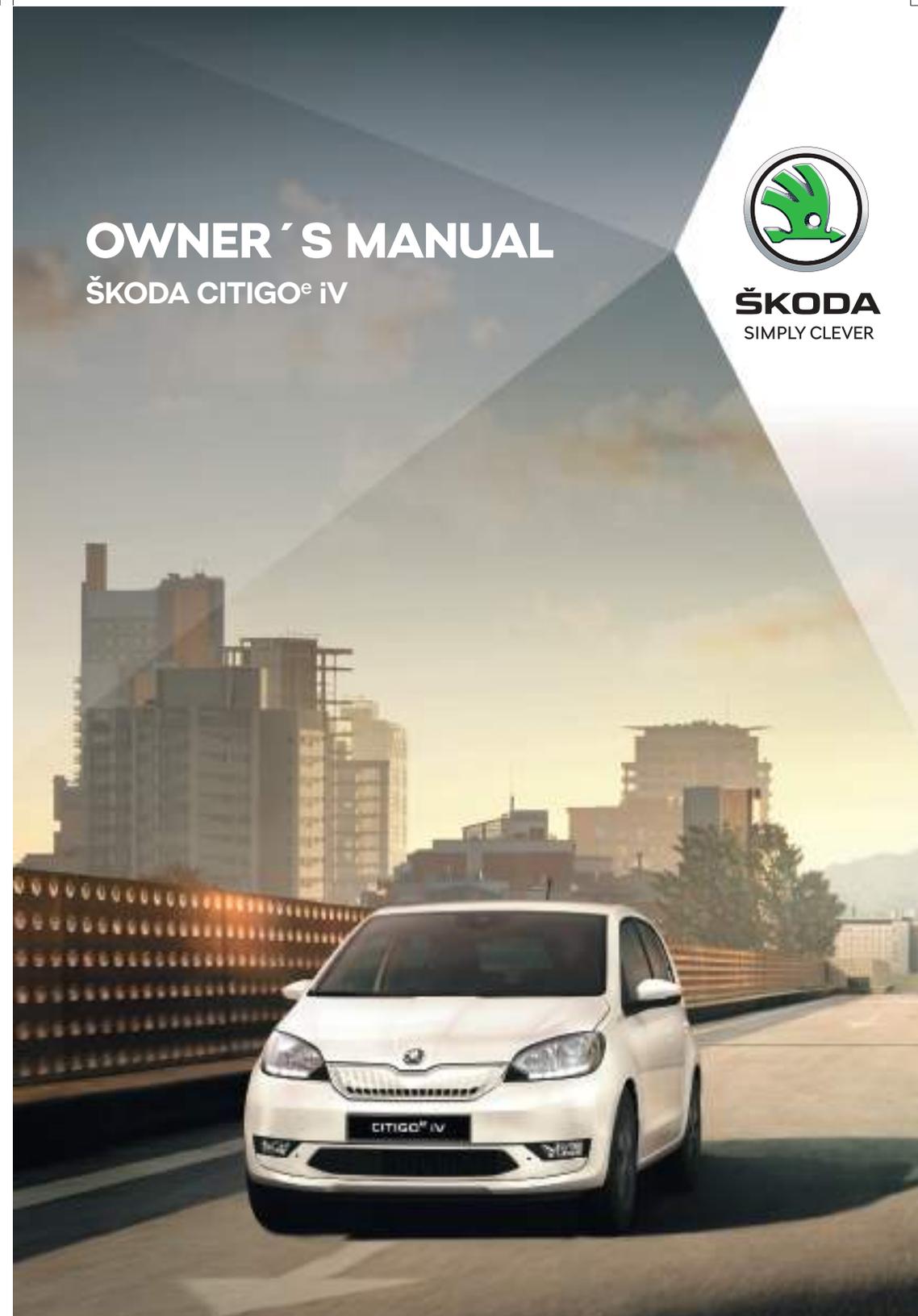
ŠKODA CITIGO^e iV 09.2019
Angličtina/English

OWNER'S MANUAL

ŠKODA CITIGO^e iV



ŠKODA
SIMPLY CLEVER



Documentation of vehicle delivery

Vehicle Identification Number (VIN)

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Date of vehicle delivery ____ / ____ / _____

ŠKODA Partner
Stamp and signature of the vendor

I confirm that I have taken delivery of the vehicle in good condition, have received information on how to operate it correctly, and have had the terms of the warranty explained to me.
Signature of the customer

Does the vehicle have an extended warranty?

YES

NO

Limitations of the ŠKODA extended warranty^{a)}

Years: _____

or

km/mileage: _____

or

Miles: _____

^{a)} Depending on which comes first.

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Vehicle owner

First Vehicle owner

This vehicle with the registration plate

belongs to:

Title, name/company:

Address:

Telephone:

ŠKODA Partner:

Second Vehicle owner

This vehicle with the registration plate

belongs to:

Title, name/company:

Address:

Telephone:

ŠKODA Partner:

Service consultant:

Telephone:

Service consultant:

Telephone:

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About the Owner's Manual

General

This Owner's Manual applies to all **chassis variants** of the vehicle, including all **models** and **trim levels**.

All possible **trim levels** are described here without identifying them as special trims, model variants or market-dependent equipment. This means that **not all the trim components** described in this Owner's Manual are available in your vehicle.

The **images** in this Owner's Manual are for illustrative purposes only. The images may differ from your vehicle; these are for general information purposes only.

ŠKODA AUTO is constantly working on the further development of all vehicles. It is therefore possible for changes to be made at any time to the scope of delivery in terms of shape, equipment and technology. The information contained in this Owner's Manual corresponds to the information available at the time of going to press.

No legal claims can therefore be derived from the technical data, illustrations and information in this Owner's Manual.

Electronic version of the Owner's Manual

The printed Owner's Manual contains the most important information regarding vehicle operation and vehicle maintenance.

Complete information is included in the electronic version of the Owner's Manual. This is available on the ŠKODAweb pages as well as in the mobile application MyŠKODA, which can be downloaded.



► <http://go.skoda.eu/owners-manuals>

About the Owner's Manual

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Explanations

Terms used

- “Specialist garage”** - A workshop that carries out specialist service tasks for ŠKODA vehicles. A specialist can be a ŠKODA Partner, a ŠKODA Service Partner, or an independent workshop.
- “ŠKODA Service Partner”** - A workshop that has been contractually authorised by ŠKODA AUTO or its distribution partner to perform service work on ŠKODA vehicles and to sell ŠKODA Genuine Parts.
- “ŠKODA Partner”** - A company that has been contractually authorised by ŠKODA AUTO or its distribution partner to sell new ŠKODA vehicles and, when applicable, to service them using ŠKODA Genuine Parts and sell ŠKODA Genuine Parts.

Text notes

- “Press”** - short press (e.g. a button) within 1 second
- “Hold”** - long press (e.g. a button) for more than 1 second

Direction indications

All direction indications, such as “left”, “right”, “front”, “rear”, relate to the forwards direction of travel of the vehicle.

DANGER

Texts with this symbol indicate dangerous situations which, if the safety instructions are not observed, will result in death or serious injury.

WARNING

Texts with this symbol indicate dangerous situations which, if the safety instructions are not observed, could result in death or serious injury.

CAUTION

Texts marked with this symbol indicate dangerous situations which, if the safety instructions are not observed, could result in minor or moderate injury.

NOTICE

Texts with this symbol indicate situations which, if the corresponding instructions are not observed, will result in damage to the vehicle.

 Texts with this symbol contain additional information.

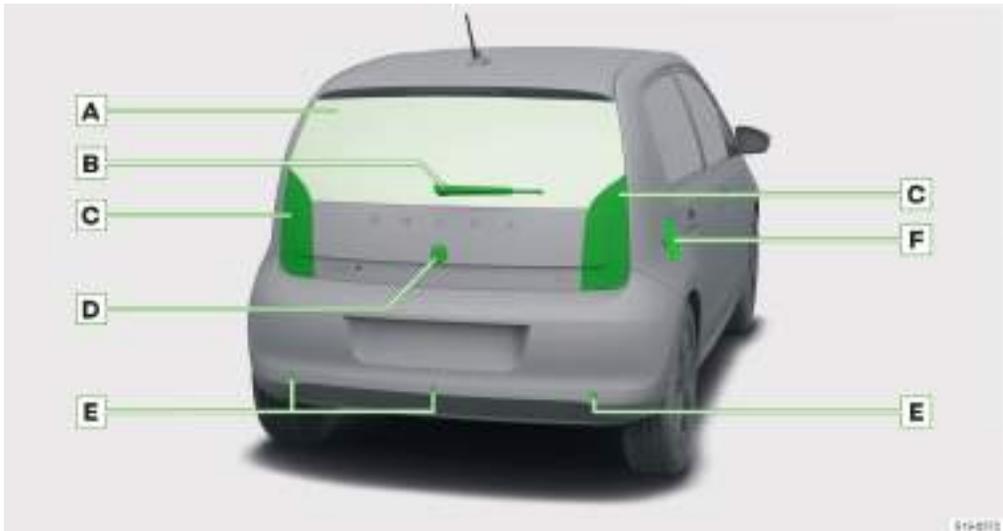
Vehicle overviews

Front vehicle area



- A** Under the windscreen
 - ▶ Camera for assist systems
 - ▶ Light sensor for automatic driving light circuit » [page 28](#)
 - ▶ Rain sensor for automatic wiping » [page 34](#)
 - B** Windscreen wiper – operation » [page 34](#)
 - C** Headlight
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 - D** Bonnet release lever (on the inside of the flap)
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 - H** Door handles - open doors » [page 17](#)
 - I** Exterior mirror - operation » [page 21](#)
 - J** Window of side doors
 - ▶ Front window operation » [page 18](#)
 - ▶ Rear window operation » [page 18](#)
- › Keep the sensors and cameras for the assist systems clean » [page 11](#).

Rear vehicle area



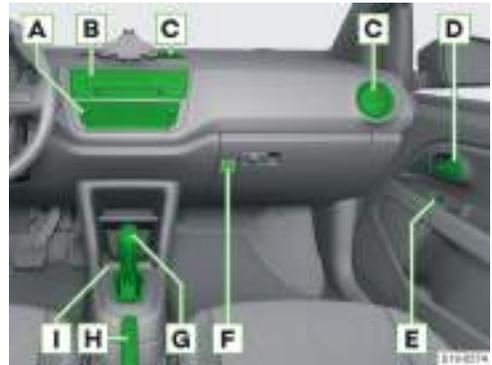
- A** Rear window - heating » [page 18](#)
 - B** Rear window wiper and washer - Operation » [page 34](#)
 - C** Tail lights
 - ▶ Operation » [page 29](#)
 - ▶ Replace light bulbs » [page 30](#)
 - D** Handle of the boot lid » [page 19](#)
 - E** Ultrasonic sensors for assist systems
 - F** Cover for the charging socket » [page 57](#)
 - ▶ Sticker with possible display status for the charging indicator light
- › Keep the sensors and cameras for the assist systems clean » [page 11](#).

Driver's seat



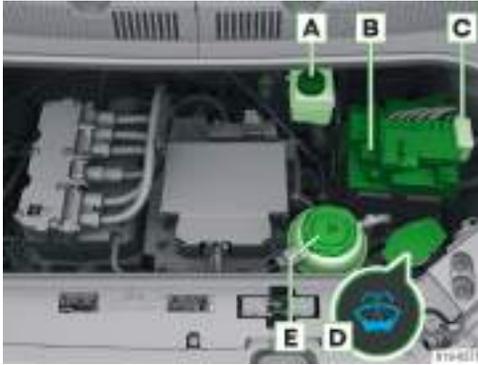
- A** Door opening lever » page 17
- B** Light switch » page 29
- C** Air outlet nozzle
- D** Operating lever (depending on equipment):
 - ▶ Flashing and high beam » page 29
 - ▶ Cruise control » page 53
- E** Buttons/dials on the multifunction steering wheel » page 40, » page 42, » page 44
- F** Instrument cluster » page 37
- G** Control lever:
 - ▶ Windscreen wipers and washers » page 34
 - ▶ Information system » page 38
- H** Ignition lock » page 48
- I** Steering wheel with horn/with driver's front air-bag » page 26
- J** Safety lever for steering wheel adjustment » page 21
- K** Bonnet release lever
- L** Exterior mirror operation » page 21
- M** Buttons
 - ▶ Window operation » page 18
 - ▶ Central locking » page 16

Centre console and passenger seat



- A** Infotainment » page 39
- B** Buttons (depending on the equipment):
 - ▶ Climatronic operation » page 35
 - ▶ Heated windscreen » page 18
 - ▶ Heated rear window » page 18
 - ▶ Left seat heating » page 21
 - ▶ Hazard warning system button » page 29
 - ▶ OFF Lane Assist - switch off/on » page 53
 - ▶ Right seat heating » page 21
- C** Air outlet nozzle
- D** Door opening lever » page 17
- E** Window operation in the passenger door » page 18
- F** In storage compartment:
 - ▶ Tyre check display button » page 72
- G** Selector lever » page 48
- H** Parking brake » page 52
- I** Buttons (depending on the equipment):
 - ▶ ECO/ECO+ Selection of drive mode » page 50
 - ▶ Switch on charging of high-voltage battery » page 57

Engine compartment



- A** Brake fluid reservoir » page 51
- B** Vehicle battery » page 63
- C** Fuse box » page 67
- D** Windscreen washer fluid reservoir » page 34
- E** Coolant expansion tank » page 62

Indicator lights

Functionality

⚠ WARNING

Ignoring the illuminated indicator lights and associated messages on the instrument cluster display may result in accidents, serious injury or damage to the vehicle.

The indicator lights in the instrument cluster indicate the current status of certain functions or faults.

The illumination of some of the indicator lights may be accompanied by acoustic signals and messages in the instrument cluster display.

Indicator light overview

After switching on the ignition, some indicator lights for the functional test of the vehicle systems light up briefly. If the tested systems are in order, the respective indicator lights go out a few seconds after the ignition is switched on or after the engine has been started.

Symbol	Meaning
	Front seat belt not fastened » page 22.
	Coolant level is too low » page 62.
	Brake fluid level is too low » page 51.
	Electromechanical brake booster faulty » page 53.
	Together with - Brake system and ABS faulty » page 53.
	Parking brake on » page 52.
	Power assisted steering faulty » page 21.
	Fault in electric drive system » page 57.
	illuminated along with - Electrical system overheated » page 57.
	illuminated - low state of charge of the high-voltage battery » page 60.
	flashes - the high-voltage battery is charged » page 59.
	Low state of charge of the high-voltage battery » page 60.
	Rear fog light switched on » page 29.

10 Indicator lights › Indicator light overview

Symbol	Meaning
	Along with  - Recuperation error » page 49.
	Fault in electric drive system » page 57.
	Along with  - Brake system is faulty » page 51.
	ABS faulty » page 53.
	Worn brake pads » page 51.
	Tyre pressure control system faulty » page 72.
	Tyre pressure change » page 68, » page 72.
	Power assisted steering faulty » page 21.
EPC	Fault in the engine control system » page 57.
ON 	Flashes together with OFF  - Key switch for airbag deactivation faulty » page 28.
OFF 	Front passenger airbag switched off » page 27.
ON 	Front passenger airbag switched on » page 27.
	Airbag system faulty » page 27. Illuminates for 4 seconds and then flashes - Airbag or belt tensioner deactivated with diagnostic device » page 27.
	Illuminates 4 s - Front passenger airbag deactivated with key switch » page 27.
	Illuminates - ESC or ASR faulty » page 53.
	Flashing - ESC or ASR is engaged » page 52.
	Lane Assist intervenes » page 54.
	Turn signal light, left » page 29, » page 30.
	Turn signal light, right » page 29, » page 30.
	Front fog lights switched on » page 29.
	The selector lever is locked » page 49.

Symbol	Meaning
	Lane Assist is activated and ready to intervene » page 54.
	The cruise control system controls the driving speed » page 53.
	High beam or flasher activated » page 29.
	Rear seat belt not fastened » page 22.
	A rear seat belt is fastened » page 22.
	Low outside temperature » page 37.
	The charging plug is connected to the charging socket » page 59.
	Cruise control activated » page 53.

Correct and safe

Introductory notes for correct use

- ▶ Read this Owner's Manual carefully, as proceeding in accordance with this manual is a prerequisite for the correct use of the vehicle. This Owner's Manual should therefore always be in the vehicle.
- ▶ When using the vehicle, the generally binding legal provisions that are specific to the country must be observed. Such as those for transporting children, switching off airbags, using tyres, road traffic and the like.
- ▶ Do not exceed the maximum permissible weights and loads.
- ▶ Do not exceed the maximum permissible roof load.
- ▶ Use the prescribed operating fluids.
- ▶ Drive on roads that meet the technical vehicle parameters. Obstacles that exceed the ground clearance of the vehicle can damage the vehicle when driving over them.
- ▶ Care must be taken during operations related to operation, maintenance and self-help to avoid damage to the vehicle or injury. If required, seek the help of a specialised garage.
- ▶ All work on the vehicles and safety systems e.g. on the seatbelts or the airbag system, may only be carried out by a specialist garage.
- ▶ When using accessories, please note the instructions in the accessory manufacturer's instruction manual. These include child seats, roof racks, compressors etc.
- ▶ Please note the service intervals.

New vehicle or new parts

New brake pads

New brake pads do not provide the optimum braking effect during the first 200 km, they have to be worn in first. Therefore, drive very carefully.

New tyres

New tyres do not have optimum grip for the first 500 km. Therefore, drive very carefully.

Regular checks

What should be taken into account before driving?

A vehicle with technical defects can increase the risk of accidents and injuries.

Eliminate any defects before driving. If required, seek the help of a specialised garage.

Pay special attention to the following points.

- ▶ Is the tyre undamaged?
- ▶ Is the tyre tread sufficient?

- ▶ Is the tyre pressure sufficient?
- ▶ Do the headlamps, brake and turn signals work?
- ▶ Is the windscreen in good condition?
- ▶ Is the brake fluid and coolant level OK?
- ▶ Are the air outlet nozzles or air intake in front of the windscreen free from obstruction?
- ▶ Are the windscreen wiper and washer system and windscreen wiper blades functional?
- ▶ Is the windscreen washer fluid level sufficient?
- ▶ Are the windscreen wiper blades in good condition?
- ▶ Are all seatbelt system components in good working order? Are the seatbelts clean and have the buckles been unclogged?
- ▶ Is the spoiler working properly?
- ▶ Are parts and components of the vehicle still visibly attached?
- ▶ Are there no stains or operating fluids under the vehicle?

No improper vehicle adjustments

Improper modifications can cause interference and affect safety-related functions and other functions of the vehicle.

- ▶ Adjustments and technical modifications to the vehicle should only be carried out by a specialist garage.
- ▶ Do not cover the engine with additional insulation materials, e.g. a blanket.

Keeping sensors and cameras in working order

Some functions of your vehicle are supported by sensors and cameras inside and outside the vehicle.

The rear-mounted accessories, e.g. bike rack, may affect system and camera functionality.

- ▶ Do not cover or put a sticker over the sensors and cameras and keep them clean.
- ▶ If there is damage suspected to the sensors or cameras, seek the help of a specialist garage.

Engine compartment

Before opening the engine compartment flap

Risk of scalding! Do not open the engine compartment flap if steam or coolant comes out of the engine compartment.

- ▶ Stop the engine and allow it to cool.
- ▶ Remove the ignition key.

When working in the engine compartment

- ▶ Keep children away from the engine compartment.
- ▶ Follow the safety instructions listed in the chapter relating to the high-voltage system » page 12.
- ▶ Do not touch electrical cables. Avoid short circuits in the electrical system.
- ▶ Do not smoke near the vicinity of the engine and refrain from handling open flames or sparks.
- ▶ Do not leave any objects in the engine compartment.

Handling operating fluids

Your vehicle needs various fuels to operate that can affect health or the environment when they are emitted. These include, among others, battery acid, coolant and brake fluid.

- ▶ Only use operating fluids outdoors or in well-ventilated areas. If required, wear protective equipment.
- ▶ Do not use or check operating fluids with the engine running.
- ▶ In the event of contact with operating fluids, wash affected areas with warm water. If required, seek medical help.
- ▶ Store cloths soiled by brake fluids in a well-ventilated place until disposal.

Vehicle battery

Handling the vehicle battery

Battery acid is highly corrosive. Improper handling of the vehicle battery can cause an explosion, fire, chemical burns or poisoning!

- ▶ When handling the vehicle battery, eye and skin protection must be worn.
- ▶ Do not tilt the vehicle battery, as it may leak battery acid.
- ▶ If battery acid comes into contact with skin, wash the affected areas with water for a few minutes. Get medical help without delay.
- ▶ Do not charge a frozen or thawed vehicle battery. Replace a frozen vehicle battery.
- ▶ Do not use a damaged vehicle battery.
- ▶ Short circuit! Do not connect the battery terminals.

Notes on the high-voltage system

⚠ DANGER

Improper handling of the high-voltage system and battery can result in burns, injuries or fatal electric shock.

- ▶ It must always be assumed that the high-voltage battery is charged and that the high-voltage system is live. This also applies when the electric drive is switched off and the ignition is switched off.

- ▶ Do not touch the high-voltage cables or the high-voltage battery, even with the aid of other objects.
- ▶ Do not carry out any work on the high-voltage system or the high-voltage battery.
- ▶ Do not open or repair the components of the high-voltage system.
- ▶ Do not replace, remove or disconnect the orange high-voltage cables.
- ▶ Do not open, replace, or remove the cover of the high-voltage battery.
- ▶ Work on the high-voltage system and the systems influenced by it may only be carried out by qualified service technicians.
- ▶ When working on the high-voltage system and the high-voltage battery, the specifications and guidelines of the ŠKODA AUTO company must be adhered to.
- ▶ Before carrying out any work on the vehicle, where there is a risk of damaging the components of the high-voltage system, the vehicle must be free from any voltage. This work may only be carried out by qualified service technicians.
- ▶ Damage to the vehicle or the high-voltage battery can result in the escape of toxic and flammable gases. Open the windows so that any escaping gases can escape from the vehicle. Do not inhale the gases.
- ▶ Avoid contact with liquids and gases leaking from the high-voltage battery.
- ▶ In the event of fire, leave the vehicle and stay at a safe distance. Inform rescuers about the fact that it is a vehicle with a high-voltage battery.» page 15, *After an accident*

⚠ WARNING

- ▶ The air supply to the electric drive must not be restricted and the electric drive must not be covered by any additional insulating materials (e.g. by a cover).

⚠ WARNING

Risk of an accident!

An vehicle with an electric drive does not make any noise when driving or decelerating. It may not be noticed by other road users.

Using electrical sockets in the vehicle

Improper handling of sockets can lead to life-threatening electric shock or fire.

- ▶ The sockets may get hot during operation. Do not touch hot sockets.
- ▶ Protect sockets from liquids.
- ▶ If moisture gets into the socket, let the socket dry before reusing it.
- ▶ Do not insert any objects into the socket contacts.

Before your journey

Adults and children, cargo and objects - everything has its place in the vehicle. Observe the following instructions so that all occupants are protected in the best possible way in the event of an accident.

Before you go

- ▶ Ensure that you have a good view of outside the vehicle.
- ▶ Adjust the rearview mirrors.
- ▶ Close all doors and the engine compartment and boot flap.
- ▶ Take up the correct sitting position, adjust the seats correctly and fasten the seat belt properly. Ensure that passengers do likewise. Always leave the seat belt on while driving.
- ▶ Only one person can be secured with a seat belt.
- ▶ Make sure that the seat belts are not trapped, e.g. in the door or in the seat.
- ▶ Check seat belts, their locks and attachment points for damage.

Sitting safely

For the safety of the occupants and to reduce the risk of injury in the event of an accident, the following instructions must be observed.

- ▶ Stand the backrests upright. If the front passenger seat backrest has been folded forward, only the seat behind the driver's seat may be used for transporting passengers.
- ▶ Engage the rear seat backrests correctly.
- ▶ Adjust the height-adjustable headrest so that the top of the headrest is as close as possible to the top of the head.
- ▶ Keep your feet in the footwell.
- ▶ Use the entire seat.
- ▶ Do not lean forward or sit to the side.
- ▶ Do not hold your limbs out the window.



- ▶ Adjust the driver's seat in the longitudinal direction so that the pedals can be fully pushed through with slightly bent legs.
- ▶ Adjust the steering wheel so that the distance **A** between the steering wheel and sternum is at least 25

cm.

- ▶ Adjust the angle of the backrest so that the steering wheel can be reached at the top with your arms slightly bent.

- ▶ Move the passenger seat back as far as possible. The front passenger must maintain a minimum distance of 25 cm from the dash panel.

Correct belt webbing arrangement



The webbing arrangement is extremely important for the seat belts to offer the best possible protection.

- ▶ The shoulder strap must run over the middle of the shoulder, must never run over the neck, and must lie firmly against the body (it must not run over loose layers of clothing).
- ▶ The lap belt part must be placed in front of the pelvis and fit tightly.
- ▶ In pregnant women, the lap belt part must be as low as possible on the pelvis, so that no pressure is exercised on the abdomen.
- ▶ The webbing must not be pinched or twisted and rub against sharp edges.
- ▶ The webbing must not pass over solid or fragile objects in clothing, such as a key ring, etc.
- ▶ The tongue may only be inserted into the buckle of the associated seat.
- ▶ The webbing must be tight. Therefore, do not attach clamps or similar items to the webbing for adjusting the seat belt according to body size.

Correct steering wheel position



- ▶ Hold the steering wheel with both hands on the outer edge in the "9 o'clock" and "3 o'clock" position. Otherwise, you may experience serious injury to the arms, hands and head when deploying the airbag.

Be mindful of the effect of the airbag system

Airbag systems can only properly protect if all occupants have been secured and they are in the correct seating position.

No persons, animals or objects such as cup holders or hangers for clothes may be in the deployment area of the airbags » [page 26](#).

- ▶ Do not cover or stick anything over the steering wheel or the dash panel. The front airbags were not able to deploy.

The front passenger airbag should be switched off in some situations » [page 27](#).

Securing children properly

- ▶ Do not carry a child on your lap, and secure the child and yourself with a seat belt.
- ▶ Only transport children in a suitable child seat » page 24.

Children under 150 cm tall will not be properly protected without a child seat. Children that have been inadequately secured can be thrown through the vehicle in the event of an accident or a sudden manoeuvre. You can cause life-threatening injuries to yourself and other occupants.

If children lean forward or assume a wrong sitting position while driving, they are more likely to be injured in the event of an accident. This is especially true for children who are carried in the passenger seat - when the airbag system triggers, they can be seriously injured or killed!

A child that has been incorrectly secured in the wrong sitting position - endangered by the side airbag



The child should not be in the deployment area of the side airbag.

A child that has been properly secured in a child seat



There must be enough room between the child and the exit area of the side airbag for the side airbag to offer the best possible protection.

Transporting objects safely

When moving heavy objects, there is a shift in emphasis. Thus, the driving behaviour of the vehicle changes.

- ▶ Adjust driving speed and driving style to this changed driving behaviour.

Unsecured or misplaced items may be thrown around in the event of an accident or sudden manoeuvre. There is a risk of serious injury and loss of control of the vehicle!

In a rear-end collision at 50 km/h unsecured objects are thrown forward with up to 50 times their weight. A 1.5 litre water bottle is thrown up to 75 kg.

- ▶ Transport objects securely.
- ▶ Stow objects so they do not hinder the driver. Keep the driver footwell clear.
- ▶ Stow small items in the storage compartments.
- ▶ Do not leave lockable storage compartments open.
- ▶ Do not let items protrude out of the slots. This note does not apply to bottles in bottle trays.
- ▶ Do not place any objects on the dash panel or on the luggage compartment cover.
- ▶ Do not exceed the maximum permissible load of fasteners and shelves.
- ▶ Distribute the load evenly in the luggage compartment and fasten it so it cannot slip.
- ▶ Place heavy objects in the luggage compartment as far forward as possible.

Safe driving

Introductory notes

- ▶ Pay attention when you are driving! As a driver, you are fully responsible for road safety.
- ▶ Always adjust driving speed to the road conditions as well as the traffic and weather conditions.

Paying attention to warning signals

The driver information system warns you with indicator lights and messages in the event of any faults.

Failure to follow the warnings may increase the risk of accidents and injuries.

- ▶ If the vehicle issues a warning signal, then park the vehicle safely and follow the information in the instrument cluster, and in this manual.

Using assistance systems in a clever way

The assistance systems are only for support and do not absolve you from your responsibility for driving the vehicle.

The assistance systems are subject to physical and technical limitations. Therefore, in certain situations, system reactions may be perceived as undesirable or delayed.

- ▶ Stay alert and be ready to intervene.
- ▶ Familiarise yourself with the assistance systems, their limitations and operating conditions.
- ▶ Activate, deactivate and adjust the assistance systems so that you have full control of the vehicle in any traffic situation.

Driving with a loaded roof rack

When transporting objects on the roof rack, the vehicle's driving behaviour changes.

- ▶ Adapt your speed and driving style to this.

Driving through water

Water must not enter the vehicle systems!

- ▶ Therefore, determine the water depth before driving through water. The water level must not exceed the lower edge of the lower beam.
- ▶ Drive at max. walking speed. Otherwise, a wave may form in front of the vehicle, increasing the water level.
- ▶ Never stop in the water, do not drive backwards and never stop the engine.

Vehicle operation in different weather conditions

If you wish to operate your vehicle in countries with different weather conditions from those specified, please contact a ŠKODA Partner. They will advise you if certain precautions need to be taken to ensure the full functioning of the vehicle or to prevent damage (e.g. coolant, battery replacement, etc.).

Is something wrong?

- ▶ Pay attention to changes in vehicle handling.
- ▶ If in doubt about safety, stop driving and seek the help of a specialist garage.
- ▶ Unusual vibrations or the vehicle 'pulling' to the side may indicate a puncture.
- ▶ If tyre pressure loss is very quick, try to stop the vehicle carefully without heavy steering or heavy braking.
- ▶ Immediately remove foreign bodies stuck in the tyre tread.
- ▶ Do not remove foreign objects that have penetrated into the tyre. Check the tyre pressure and seek the help of a specialised garage.
- ▶ Immediately remove any objects jammed under the floor of the vehicle. These can damage the vehicle or ignite and cause a fire.

Parking the vehicle safely

A vehicle that has not been secured may roll away and cause accidents.

- ▶ For parking, look for a place with suitable ground. Do not park the vehicle on flammable materials such as dried leaves, spilt fuel. Hot vehicle parts can cause a fire.

Carry out the following activities in the specified order when parking.

- › Stop the vehicle and keep the brake pedal depressed.
- › Secure the vehicle with the parking brake.
- › For vehicles with an automatic gearbox, put the selector lever in the **P** position.
- › Turn off the engine.
- › For vehicles with manual transmission, engage 1st gear or reverse gear.
- › Release the brake pedal.

Exiting the vehicle**Do not leave children unattended in the vehicle!**

- ▶ Children may injure themselves when handling the seats, releasing the parking brake etc.
- ▶ In emergency situations, children are not able to leave the vehicle on their own or help themselves.
- ▶ At very high or very low temperatures, there is danger to life!

After an accident**What to do after an accident**

Where possible, please observe the following instructions.

- › Switch off the ignition.
- › Turn on the hazard warning lights.
- › Set up the warning triangle to warn other road users.
- › Stay at a safe distance from the vehicle.
- › Report the accident to the emergency services. If the vehicle has a high-voltage battery, inform the emergency services.
- › Wait for the emergency services to arrive.

[i] If the airbags or the belt tensioners trigger in the event of an accident, the high-voltage system is automatically deactivated at the same time.

Safety systems

After an accident, the safety systems of the vehicle, e.g. seatbelts and airbag system, may be out of action.

- ▶ Have the vehicle's safety systems checked by a specialist garage, even if no load or trip has occurred.
- ▶ Have damaged, loaded or triggered components of the safety systems replaced by a specialist garage.

What to do in the event of a fire

Where possible, please observe the following instructions.

- › Switch off the ignition.
- › Turn on the hazard warning lights.
- › Set up the warning triangle to warn other road users.
- › Stay at a safe distance from the vehicle.
- › Report the fire to the emergency services. If the vehicle has a high-voltage battery, inform the emergency services.
- › Wait for the emergency services to arrive.

⚠ WARNING

- ▶ Do not try to extinguish the fire yourself.
- ▶ Do not stand close to the burning vehicle.

Keys, locks and alarm system

Key

Key Overview



- 🔒 Locking the vehicle
- ↺ Operate the boot lid
- 🔓 Unlocking the vehicle
- A** Battery status warning lamp
- B** Locking button for folding the key bit in/out

ⓘ NOTICE

- ▶ Protect the key from moisture and strong vibrations.
- ▶ Keep the grooves in the key clean.

ⓘ The effective range of the key is about 30m. The effective range of the key can be reduced, e.g. due to signal interference from other transmitters.

Troubleshooting

The battery in the key is almost empty

- ▶ After pressing a button on the key, the warning light does not flash.

Or:

- ▶ A message stating it is necessary to change the battery will be displayed.
- › Replace the battery » page 16.

The vehicle cannot be unlocked or locked with the remote control

There may be the following reasons.

- ▶ The battery in the key is empty.
- › Replace the battery » page 16.
- ▶ The key is not synchronized.

Synchronize the key as follows.

- › Press one of the buttons on the key.
- › Unlock the door within 1 minute with the key via the locking cylinder » page 17.

ⓘ If necessary, the key must be synchronized if one of the buttons on the key has been repeatedly pressed outside of the effective range of the remote control.

Changing the key battery

The new battery must comply with the specification of the original battery.



- › Fold out the key bit.
- › Release the battery cover with your thumbnail or by inserting a flat-head screwdriver at the marked points.
- › Open the battery cover.



- › Remove the battery.
- › Press any button on the remote key to reset the key.
- › Insert the new battery.
- › Fit the battery cover and press until it clicks into place.

Central locking

Functionality

Central locking system

The system unlocks and locks all doors and the boot lid at the same time.

Unlock indicator: double flashing of the indicator lights.

Lock indicator: single flashing of the indicator lights.

The warning light in the driver's door will flash for about 2 seconds in quick succession after the vehicle is locked, then it will start flashing regularly at longer intervals.

ⓘ If none of the doors or the boot lid is opened within 30 seconds of unlocking, the vehicle automatically locks again.

Operation

Ways in which central locking operates

- ▶ Key. » page 16
- ▶ Central locking button.

Lock/unlock using the central locking button

- › Press the 🔒 button in the driver's door.

The 🔒 symbol in the button comes on when locked.

The button locks all of the doors and the boot lid.

Unlocking of the vehicle also takes place when opening a door from the inside or when removing the key from the ignition.

⚠ WARNING

A locked vehicle with a central locking button makes it difficult for responders to enter the vehicle in an emergency.

Setting the unlocking and locking function**Automatic locking after starting**

After starting, all doors and the boot lid are locked when a speed of 15 km/h is reached.

Unlocking of the vehicle takes place when opening a door from the inside or when removing the key from the ignition.

⚠ WARNING

An automatically locked vehicle makes it difficult for responders to enter the vehicle in an emergency.

Troubleshooting**Central locking fault**

- ▶ The warning light in the driver's door first flashes for 2 secs in quick succession.
- ▶ Then it lights up continuously.
- ▶ After 30 secs, it flashes slowly.
- › Seek the help of a specialist garage.

Mechanically unlocking and locking the door**Locking and unlocking**

- › Insert the key into the lock cylinder and unlock or lock it.

Doors, windows and boot lid**Doors****Opening/closing the door****Opening from the outside**

- › Unlock the vehicle and pull on the door handle.

Opening from the inside

- › Pull the door opening lever and push the door away from you.

Closing from the inside

- › Grasp the pull handle and close the door.

Child safety lock on the rear doors**Operation**

The child lock prevents the rear doors from being opened from the inside.

Switching on and off

- › Turn the fuse with the vehicle key or a flat-head screwdriver.

A Child lock switched off

B Child lock switched on

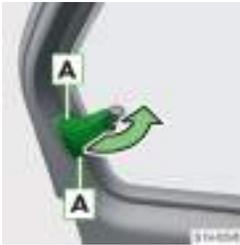
Window - with manual operation

Operation



- › Turn the crank in the appropriate direction.

Open the rear window



- › Pull the locking tab in the recess **A**.
- › Open the window and lock it by pressing the safety tab until it stops.

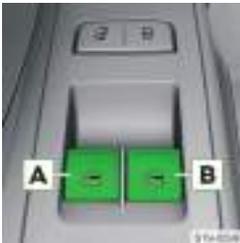
Close the window at the rear



- › Pull the locking tab in the recess.
- › Close the window to the starting position until the safety tab audibly engages.

Window - with electrical operation

Overview of the operating buttons on the driver's door



Depending on the equipment:

- A** Window on the front left
- B** Window on the front right

Operation

The power windows operate only when ignition is switched on.

To open

- › Press the corresponding button slightly downwards and hold it until the window has reached the desired position.

Closing

- › To close, pull gently upwards on the top edge of the corresponding button and hold until the window has reached the desired position.

Troubleshooting

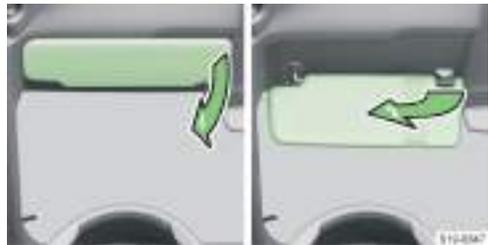
The window regulator has stopped working after repeated opening and closing

The window regulator mechanism could have overheated.

- › Allow the window regulator mechanism to cool down.

Sun visors

Folding up and folding down



- 1** Swivel the front visor towards the windscreen
- 2** Swivel the visor towards the door

Heated windscreen

Usage

Windscreen heating is used for defrosting or ventilating the windscreen.

Conditions

- ✓ The engine is running.

Operation

Heated rear window

- › Press the  key to turn on the heated rear window.

Heated windscreen

- › Press the  key to turn on the heated windscreen.

Windscreen heating switches off automatically after 10 minutes.

Troubleshooting

The indicator light in the button or below the button flashes

The heating does not work as the battery charging level is low.

Boot lid - with manual operation

Operation

To open



- › Press the handle and lift the lid.

The option to open by pressing the handle is deactivated once a speed of 5 km/h is reached. This is activated again after the vehicle has stopped and a door is opened.

Closing



- › Grasp the fixture **A** and pull the lid down.

⚠ CAUTION

Danger of opening the lid while driving!

- ▶ Ensure that the lock is properly engaged after closing the lid.

Set a delayed lid lock

If the lid is unlocked with the  button on the key, the lid is automatically locked again after closing.

The period after which the lid is locked automatically can be extended by a specialist garage.

Unlocking the boot lid

Unlocking



- › Insert the vehicle key into the opening in the cladding.
- › Release the flap by moving it in the direction of the arrow.

Seats, steering wheel and mirror

Front seat - with manual operation

Controls on the seat



- A** Adjusting the seat in the longitudinal direction - after releasing the operating lever, the lock must audibly click into place
- B** Adjusting the height
- C** Adjusting the angle of the backrest - do not lean against the backrest during adjustment

After a certain time, play can develop within the adjustment mechanism of the backrest angle.

Rear seats

Folding down the seat backs

Before folding down

- › Insert the rear headrests as far as they will go or remove them.
- › Adjust the position of the front seats in such a way that they are not damaged by the folded-down seat backrests.
- › Pull the outer seat belt to the side trim.

Folding down



- › Press the release handle and fold the seat forwards.

Folding back up



- › Pull the outer seat belt to the side trim.
- › Fold the seat backrest back up.

The release handle must audibly click into place.

- › Check that the seat backrest has locked in place. The pin **A** must not be visible.

Headrests

Adjusting the height of the headrests

Front headrests

The front headrests are integrated into the seat backrests and cannot be adjusted in height.

Rear headrests



- › Move the headrest in the desired direction. When pushing down, press and hold the safety button.

Removing and inserting the rear headrests

Removing



- › Partially fold the respective seat back forwards.
- › Move the headrest up to the stop.
- › Hold safety button **B** and, at the same time, push safety button **A** into the opening with the vehicle key and re-

move the headrest.

Inserting

- › Insert the headrest into the seat backrest. The safety button must click into place.

Seat heating

What you should be mindful of

⚠ **WARNING**

Risk of burns!

- ▶ Do not switch on the seat heater for persons with limited perception of pain or temperature.

ⓘ **NOTICE**

Risk of seat damage!

- ▶ Do not kneel on the seats or otherwise puncture them.
- ▶ Do not turn on the heater in the following situations.
 - ▶ The seat is not occupied.
 - ▶ There are objects on the seat, such as a child seat.
 - ▶ There are additional seat covers or protective covers on the seat.

Conditions

- ✓ The engine is running.

Operation

- ▶ Press the  or  key to switch on the seat heating.

The seat heating is switched on with maximum heating output. By repeatedly pressing the button, the heating output is reduced until it is switched off.

The level of the seat heating is indicated by the number of illuminated warning lights in the switch.

If the seat heating is switched on with maximum heat output, the heating power is automatically lowered after 10 minutes.

Steering wheel

Adjust the steering wheel

⚠ **WARNING**

Risk of an accident!

- ▶ Do not adjust the steering wheel while driving.



- ▶ Swing the safety lever downwards.



- ▶ Adjust the steering wheel to the desired position.



- ▶ Press the safety lever as far as it will go.

Troubleshooting

Power assisted steering faulty

 illuminates - total failure of the power assisted steering, failure of steering assistance

- ▶ Turn off the ignition, start the engine and drive a few meters.
- ▶ If the  indicator light does not go out, stop driving. Seek the help of a specialist garage.

 illuminates - partial failure of the power assisted steering, possible reduction in power steering

- ▶ Turn off the ignition, start the engine and drive a few meters.
- ▶ If the  indicator light does not go out, continue driving, exercising appropriate caution. Seek the help of a specialist garage.

Interior rear-view mirror

Operation

Interior mirror with manual darkening



- A** Mirror is not darkened
- B** Mirror darkens

Exterior mirror

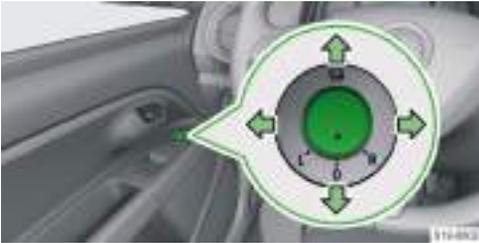
Operation

Seat ventilation

The mirrors can be operated mechanically or electrically, depending on the equipment.



Rotary knob for mechanical operation



Rotary knob for electrical operation

- L Adjust the left mirror
- 0 Switch off operation
- R Adjust the right mirror
- 🔌 Heat the mirror when the engine is running

Adjust the mirror surface with mechanical rotary knob

- › Turn the rotary knob in the direction of the arrows.

Adjust the mirror surface with electrical rotary knob

- › Select position **L** or **R**.
- › Turn the rotary knob in the direction of the arrows.

Folding in the mirror

- › Fold the mirror towards the side window by applying pressure with your hand.

⚠ WARNING

Risk of an accident!

The exterior mirrors make objects appear farther away.

- ▶ Use the rear-view mirror to determine the distance from vehicles behind.

Troubleshooting

Electric mirror operation impaired

- › Adjust the mirror surface by pressing it lightly with your finger.

⚠ CAUTION

Risk of burns!

- ▶ Do not touch heated exterior mirror surfaces.

Restraint systems and airbags

Seat belts

Functionality

Seat belts that are fastened correctly offer very good protection in the event of an accident. They reduce the risk of an injury and increase the chance of survival in the event of a major accident.

⚠ WARNING

- ▶ The seat belts must not be removed or altered in any other way.
- ▶ Do not attempt to repair the seat belts yourself. Have a damaged seat belt replaced immediately by a specialist garage.

Automatic belt retractor

The automatic belt retractor locks the belt when the belt is pulled jerkily or when the belt is being rolled up violently.

⚠ WARNING

If the seat belt does not lock when pulled jerkily, have the retractor checked by a specialist garage.

Belt tensioners

Safety for the driver and front passenger **wearing their seat belts** is enhanced by the belt tensioners fitted to the inertia reels of the front seat belts.

If there is a collision with a certain severity, the seat belt is tightened by the belt tensioner so that unwanted body movement is prevented.

The belt tensioner can also be deployed when the seat belt is not fastened.

Belt tensioners are **not activated** in the event of a roll-over, **minor** collisions or in accidents in which no major forces are produced.

☐ Smoke is released when the belt tensioner is deployed. This does not indicate a vehicle.

Status display in the instrument cluster display

 illuminated – a front seat belt is not fastened

 illuminated – a rear seat belt is not fastened

 illuminated – a rear seat belt is fastened.

Operation

Fastening the seat belt



- › Grasp the buckle latch and slowly pull the belt over the chest and pelvis towards the buckle.
- › Insert the buckle latch into the buckle until there is an audible click.
- › Pull on the belt to ensure that the buckle is securely fastened.

Unfastening the seat belt



- › Grasp the buckle latch and release it by pressing the red button.
- › Hold the belt so it does not twist when rolling up.

Troubleshooting

Blocked belt retractor



- › Grasp the strap in the middle and pull quickly in the direction of the arrow.
- › Hold the strap and let it roll up slowly.
- › Pull on the strap to see if the retractor is working properly.
- › If the strap is still blocked, repeat the un-

locking procedure once or twice.

- › If the strap is still blocked, seek the help of a specialist garage.

Child seat

What you should be mindful of

For how to install and use the child seat, please note the instructions in this Owner's Manual as well as the instructions of the child seat manufacturer.

For safety reasons, we always recommend that children are transported on the back seats. Carry children on the front passenger seat only in exceptional cases.

Child seats according to standard ECE-R 44 the European Economic Commission.

Child seats according to standard ECE-R 44 are marked with the test symbol: large E in a circle, with the test number below.

We recommend using child seats from the ŠKODA Genuine Accessories range. These child seats have been developed and tested for use in ŠKODA vehicles. They meet the standard ECE-R 44.

⚠ WARNING

- ▶ When installing the child seat on the rear seat, adjust the front seat so that there is no contact between the front seat and the child seat or the child carried in the child seat.
- ▶ Before installing a forward-facing child seat, adjust the headrest so that it is as low as possible.
- ▶ If the headrest prevents the child seat from being fitted, adjust the headrest to the highest position.
- ▶ If using a separate child seat cushion, adjust the headrest so that the child's head is flush with, but not protruding above the height of the top edge of the headrest.

Using a child seat on the front passenger seat

Never use a child seat in which the child is carried with his or her back to the direction of travel on a seat protected by an active airbag placed in front of the seat. This could cause serious injury to the child, even death.

This is also indicated by the following stickers.



Sticker on the passenger sun visor.



Sticker on the central body pillar on the passenger side.

The following instructions must be followed when using a child seat on the front passenger seat.

- ▶ When using a rear-facing child seat, the front passenger airbag must be deactivated.

24 Restraint systems and airbags › Fasteners for child seats

- ▶ If possible, adjust the front passenger seat backrest so that it is vertical, to ensure that there is secure contact between the backrest and the child seat.
- ▶ If possible, move the front passenger seat backwards so that there is no contact between the front passenger seat and the child seat behind it.
- ▶ Adjust the height-adjustable front passenger seat as much as possible.
- ▶ Set the front passenger seat belt as high up as possible.
- ▶ For child seats in groups 2 and 3, ensure that the guide fitting attached to the child seat headrest is positioned in front of or at the same height as the seat belt height adjuster on the central body pillar.
- ▶ Adjust the height of the front passenger seat belt so that the belt passes through the guide fitting without kinking and is not bent over the edge of the guide fitting.

⚠ WARNING

As soon as the rear-facing child seat is no longer being used on the front passenger seat, activate the front passenger airbag again.

⚠ WARNING

Risk of the seat belt causing a neck injury to the transported child!

Recommended child seats

Grouping of child seats according to standard ECE-R 44.

Group	Weight of the child
0	up to 10 kg
0+	up to 13 kg
1	9-18 kg
2	15-25 kg
3	22-36 kg

Recommended child seats

Group	Manufacturer	Type	Attachment	Order number	Approval number (E1 ...)
0+ up to 13 kg	Britax Römer	Baby Safe Plus	Isofix base frame	1ST019907	04 301146
1 9-18 kg	Britax Römer	Duo Plus TT	ISOFIX and TOP TETHER	DDA000006	04 301133
2-3 15-36 kg	Britax Römer	Kidfix XP ^{a)}	ISOFIX	000019906K	04 301198
	Britax Römer	Kidfix II XP	ISOFIX	000019906L	04 301323

^{a)} For optimum protection, especially in the event of a side impact, it is recommended that you use this child seat complete with the backrest.

Fasteners for child seats

Use of child seats

Overview of usability of child seats according to standard ECE-R 16.

Child seats that use the ISOFIX System

Group	Size category of child seat ^{a)}	Passenger seat with activated front airbag	Passenger seat with deactivated front airbag	Rear seats
0 up to 10 kg	E	X	X	IL
0+ up to 13 kg	E	X	X	IL
	D			
	C			
1 9-18 kg	D	X	X	IL
	C			
	B			
	B1			
2 15-25 kg	-	X	X	IL
3 22-36 kg	-	X	X	IL

^{a)} The size category of the child seat is indicated on the child seat plate.

IL The seat is suitable for the ISOFIX child seats with “Semi-Universal” approval.

X The seat is not equipped with eyelets for the ISOFIX System.

i-Size

Passenger seat with activated front airbag	Passenger seat with deactivated front airbag	Rear seats
X	X	i-U

i-U The seat is suitable for forward- and backward-facing i-Size child seats of the “Universal” category.

X The seat is not suitable for i-Size child seats of the “Universal” category.

Child seat fastened with a safety belt

Group	Passenger seat with activated front airbag	Passenger seat with deactivated front airbag	Rear seats
0 up to 10 kg	X	U ^{a)}	U
0+ up to 13 kg	X	U ^{a)}	U
1 9-18 kg	UF	U	U
2 15-25 kg	UF	U	U
3 22-36 kg	UF	U	U

^{a)} Adjust the height-adjustable front passenger seat as much as possible.

U The seat is suitable for the child seat category “Universal” and is permitted for use in this weight group.

UF The seat is suitable for forward-facing child seats in the “Universal” category and is permitted for use in this weight group.

X The seat is not suitable for children in this weight group.

Overview

ISOFIX

⚠ WARNING

- ▶ Do not attach any other child seats, straps or objects to the holding eyelets provided for the installation of a child seat using the ISOFIX system.

The ISOFIX system allows for the fast and secure installation of the child seat. The eyelets for installing the child seat using the ISOFIX system are located on the outer rear seats and possibly on the front passenger seat.

A child seat that uses the ISOFIX system can only be installed in the vehicle if it is approved for this vehicle type. Further information can be obtained from a ŠKODA partner or from a list of vehicles enclosed with the child seat.



Holding eyes for installing the child seat using the ISOFIX system.

TOP TETHER

⚠ WARNING

- ▶ Child seats that use the TOP TETHER system should only be used on those seats that are fitted with holding eyes bearing the TOP TETHER symbol.
- ▶ Only attach one fastening strap on the child seat to the holding eyelet in the TOP TETHER system.
- ▶ When attaching the child seat with the TOP TETHER system, no other object must be attached to the TOP TETHER system holding eyelet.



Holding eyelets on the rear seats

The belt fastened into the TOP TETHER system restricts the movement of the upper part of the child seat. The holding eyelets for attaching the belt are located on the outer rear seats **A**.

Airbags

Usage

The airbag system offers additional occupant protection in the event of severe frontal and side collisions, as a supplement to the seat belts.

The best possible protective effect of the airbag is achieved only when the seat belt is also worn. The airbag system is no substitute for the seat belts.

Functionality

When sinking into the inflated airbag, the forward movement of the body is damped and the risk of injury is reduced.

- ⓘ As the airbags inflate, smoke is released. This does not indicate a vehicle.

Function condition

- ✓ Ignition is switched on.

Airbag deployment in the event of an accident

Airbag deployment is influenced by many factors. The deceleration rate at the time of impact is crucial.

⚠ WARNING

Danger of serious or fatal injuries!

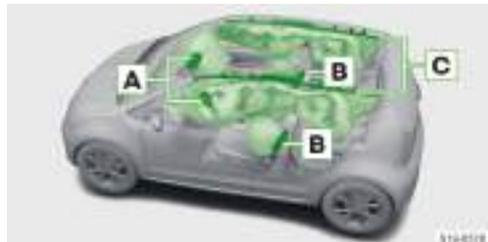
- ▶ Maintain the correct seating position.
- ▶ Do not keep your limbs in the deployment area of the airbags.

In the following situations, **no** airbags are deployed.

- ▶ Minor frontal and side collisions.
- ▶ Rear-end collision.
- ▶ Vehicle rollover.

If the measured deceleration rate is below the reference values programmed into the control unit, the airbags will not be deployed despite possible serious vehicle damage.

Airbag overview



- A** Front airbags
- B** Side airbags - front
- C** Head airbags

The installation location of the airbags is marked with the lettering **AIRBAG**.

⚠ **WARNING**

Danger of a functional restriction of the side airbags!

- ▶ Do not exert excessive forces, e.g. impacts, on the seat backs.
- ▶ Do not use seat covers that have not been made by ŠKODA.
- ▶ Have damaged seat covers at the installation location of the side airbags repaired by a specialist garage.

Deactivating the airbags

We recommend having airbags other than the front passenger airbag deactivated » [page 27, Operation](#) by a ŠKODA service partner.

Deactivation of the airbags is provided for the following cases, for example.

- ▶ If the driver's seat adjustment is correct, the distance of at least 25 cm between the centre of the steering wheel and the sternum can not be maintained.
- ▶ Additional operating controls for a physically disadvantaged driver are installed in the vehicle.
- ▶ The vehicle has special seats, e.g. orthopaedic seats without side airbags.

 illuminates for 4 seconds after the ignition is switched on and then flashes for 12 seconds - Airbag or belt tensioner deactivated with the diagnostic device
Message regarding the deactivated airbag or belt tensioner

⚠ **WARNING**

If an airbag is deactivated during the sale of the vehicle, inform the buyer!

Troubleshooting

Airbag system faulty

 illuminates
Message regarding an airbag fault

- ▶ Seek the help of a specialist garage.

Key switch for the front passenger airbag

Usage

Deactivation of the front passenger airbag is provided for the following cases, for example.

- ▶ A rear-facing child seat is mounted on the front passenger seat.
- ▶ The vehicle has special seats, e.g. orthopaedic seats without side airbags.

What you should be mindful of

⚠ **WARNING**

Danger of fault in the passenger airbag deactivation system!

- ▶ Only deactivate the airbag when the ignition is switched off!

⚠ **WARNING**

Danger of unexpected deployment of the passenger airbags in an accident!

- ▶ If the front passenger airbag has been deactivated with the key, do not leave the key in the key switch while driving. Vibrations can cause the key to turn in the slot and activate the airbag!

Operation

Before switching off/switching on the front passenger airbag

- ▶ Completely fold out the key bit.

Switch front passenger front airbag on/off



- ▶ Switch off the ignition.
- ▶ Open the passenger door.
- ▶ Insert the key bit into the slot in the key switch as far as it will go.
- ▶ To **Switch off**, carefully rotate the key switch into the position **OFF**.

- ▶ To **Switch on**, carefully rotate the key switch into the position **ON**.

- ▶ Remove the key bit from the slot.

- ▶ Close the passenger door.

- ▶ Turn on the ignition and check that the front passenger airbag indicator lights are lit up.

Status display in the instrument cluster display

 lights up 4 secs after the ignition is switched on - passenger front airbag switched off

Indicator lights



- ▶ After switching on the ignition, the two indicator lights light up briefly.

- ▶ If the system is OK, both of the indicator lights go out.

- ▶ One of the indicator lights then lights up again depending on the position of the key switch.

OFF  Lights up - front passenger airbag switched off

ON  Lights up 65 secs after the ignition is switched on - passenger front airbag switched on

Troubleshooting

Key switch for airbag deactivation is faulty

ON  flashes together with **OFF** . The front passenger airbag will not be deployed in the event of an accident!

- › Have the airbag system checked by a specialist garage immediately.

Lighting, windscreen wipers and washers

Exterior lighting

Functionality

Unless otherwise stated, the light works when the ignition is switched on.

Daylight running lights

The daytime running lights illuminate the area in front of the vehicle.

 For vehicles for certain markets, they also illuminate the rear vehicle area.

Operating conditions

- ✓ The lights switch is in position **0**, **AUTO** or .

Switching the low beam on/off automatically

The low beam is automatically switched on or off depending on the lighting conditions.

Operating conditions

- ✓ The light switch is in the **AUTO** position.

The automatic headlight circuit is indicated by the illumination of the  symbol in the light switch.

Switching low beam on/off automatically in rain

Operating conditions

- ✓ The light switch is in the **AUTO** position.
- ✓ The function is activated.
- ✓ The windscreen wipers are switched on for longer than 15 seconds.

The automatic headlight circuit is indicated by the illumination of the  symbol in the light switch.

CORNER function

The CORNER function is intended for turning or manoeuvring (e.g. when parking).

The function illuminates the vicinity of the vehicle front in the direction of travel.

Operating conditions

- ✓ The turn signal is switched on or the front wheels are steered sharply.
- ✓ The low beam is switched on.
- ✓ The fog lights are not switched on.
- ✓ The driving speed is lower than 40 km/h.

Operation

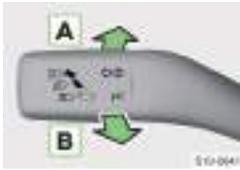


- 0 Switching off the lights except the daytime running lights
- AUTO Switching the low beam on/off automatically
- ☞ Switching on the parking lights
- ☞ Switching on the low beam

f As the basic position of the light switch, use position **AUTO**.

Main beam

The high beam works when the low beam is on.



- A** Switch on the high beam - the warning light in the instrument cluster illuminates ☞
- B** Switch off the high beam - in the instrument cluster, the indicator light goes out. ☞ Switch on the headlight flasher - the warning light is illuminated ☞

☞ Switch on the headlight flasher - the warning light is illuminated ☞

⚠ CAUTION

Risk of an accident!

- ▶ Do not dazzle other road users with the high beam.

Turn signal



- A** Switching on the indicator light on the right - the warning light flashes in the instrument cluster ➔
- B** Switching on the indicator light on the left - the warning light flashes in the instrument cluster ➔

Turn signal - convenience signalling

Convenience signalling enables three flashes of the turn signal lights without having to move the lever up or down.

- › Tap the control lever up or down.

The corresponding turn signal lights flash three times.

Tap the lever in the opposite direction ahead of time to stop signalling.

Fog light



Positions for pulling out the light switch

- 1** Fog lights - the warning light in the instrument cluster illuminates ☞
- 2** Rear fog light - the warning light in the instrument cluster illuminates ☞

- › Turn the light switch to position **AUTO**. ☞ or ☞.
- › Pull the light switch to the appropriate position.

Hazard warning light system

- › To switch on or off, press the button ▲ in the central part of the dash panel.

When the hazard warning system is on and the turn signal is switched on, the hazard warning lights will be switched off temporarily and only the turn signal will flash on the relevant side of the vehicle.

The hazard warning lights can be switched on automatically during hard braking. The hazard warning lights are then switched off again automatically when starting off or accelerating.

One-sided parking light p<

The one-sided parking light allows one side of the parked vehicle to be illuminated through activation of the corresponding sidelights.



- A** Switch on the side lights on the right
- B** Switch on the side lights on the left

- › Switch off the ignition.
- › Move the lever to the appropriate position.
- › Lock the vehicle.

When the parking light is switched on, an acoustic

warning signal sounds and the driver's door is opened. After a few seconds or after the driver's door is closed, the warning signal will stop.

Double-sided parking light ☞

The two-sided parking light allows the parked vehicle to be illuminated through activation of the side lights.

- › Turn on the ignition.
- › Turn the light switch to position ☞.
- › Switch off the ignition.
- › Lock the vehicle.

The light may switch off automatically if the battery is low. If the two-sided parking light is switched on

when the ignition is switched off, the light will not switch off automatically.

When the parking light is switched on, an acoustic warning signal sounds after the ignition is switched off and the driver's door is opened. After a few seconds or after the driver's door is closed, the warning signal will stop.

Settings

Headlight range control



Rocker switch positions

- Front seats occupied, luggage compartment empty
 - 1 All seats occupied, luggage compartment empty
 - 2 All seats occupied, luggage compartment loaded
 - 3 Driver's seat occupied, luggage compartment loaded
- › Select the position of the control according to the vehicle's current load status.

⚠ WARNING

Risk of an accident!

An incorrectly adjusted headlight range can cause insufficient vehicle lighting or can dazzle other road users.

- ▶ Adjust the headlight range correctly.

Adapt headlights for the opposite direction of traffic - driving abroad

- › Seek the help of a specialist garage.

Troubleshooting

Turn signal light defective

- ➔ flashes faster - turn signal light on the right defective
- › Check the turn signal light on the right.
- ➔ flashes faster - turn signal light on the left defective
- › Check the turn signal light on the left.

The headlights are misted up on the inside

Inside the headlights, moisture may occur. This is not a defect.

Malfunction of the automatic headlight circuit

- › Clean the windscreen in the area of the rain/light sensor.

Beam of light in front of the vehicle has shortened

Headlight defective.

- › Seek the help of a specialist garage.

Driving lights defective

If a message regarding the failed driving lights is displayed, the light will work in emergency mode.

- › Drive on, exercising appropriate caution.
- › Seek the help of a specialist garage.

COMING HOME, LEAVING HOME exterior lighting

Functionality

The COMING HOME function turns on the light after turning off the ignition and opening the driver's door. The light switches off automatically after the set lighting time has elapsed.

The LEAVING HOME function switches on the light when unlocking the vehicle with the wireless remote control.

Operating conditions

- ✓ Visibility has worsened.
- ✓ The light switch is in the **AUTO** position.

Operation

Switching on the COMING HOME function

- › Switch off the ignition and briefly hold the left lever under the steering wheel in position  (switching on the headlight flasher).

Replace light bulbs

What you should be mindful of

DIY replacement of the following bulbs is possible. Have the remaining light sources replaced by a specialist garage.

The new bulb must conform to the specification of the original light bulb. The name of the bulb is marked on the bulb socket.

After changing a bulb in the low beam light, the main beam or fog light, have the headlights adjusted by a specialist garage.

⚠ CAUTION

Halogen lamps are pressurised and can burst during replacement!

- ▶ Wear gloves and safety goggles.

ⓘ NOTICE

Contamination of the halogen lamp reduces the life of the lamp!

- ▶ Do not touch the glass of the light bulb with your bare fingers.

① NOTICE

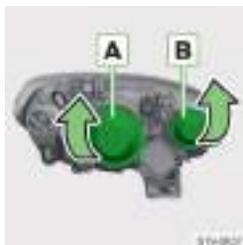
Danger of headlight damage due to the ingress of water and dirt!

- ▶ Always fit the protective cap on the headlight correctly after changing a bulb.

Conditions for changing a bulb

- ✓ Ignition switched off.
- ✓ Light switched off.

Low beam and high beam



Protective caps on the headlight:

- A** Low beam
- B** Main beam

- › Remove the associated protective cap.

The headlight on the left



- › Turn and remove the socket with the bulb.



- › Remove the bulb from the socket.
- › Insert a new bulb into the socket so that the fixing lug **A** snaps into the recess on the bulb.
- › Insert the socket with the light bulb into the headlight and turn it clockwise ⤵ to secure.

- › Fit the protective cap on the headlight again.

Front turn signal



- A** Socket for flashing light

The headlight on the left



- › Turn and remove the socket with the bulb.



- › Turn the defective bulb in the socket and remove it.
- › Insert a new light bulb into the socket and secure the light bulb by turning it in the direction of ⤵.
- › Insert the socket with the new bulb into the light so that the guide

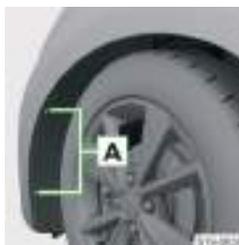
lugs on the socket are aligned with the corresponding openings in the light.

- › Turn the socket clockwise ⤵ to secure.

Fog lights

To reach the light bulb, the wheel housing shell must be loosened.

Loosen the wheel housing shell



- › Unscrew the screws **A**.



- › Using, for example, a coin, rotate the centre area (with groove) of the plastic rivet a quarter turn in the direction ↻.
- › Pull off the twisted part of the rivet downwards.



- › Remove the entire rivet in downwards direction.

Replacing the light bulb



- › Fold down the wheel arch shell.



- › Press the safety button and remove the plug from the bulb.



- › Turn the bulb and remove it.
- › Insert the new bulb into the light so that the guide lugs on the bulb are aligned with the corresponding openings in the light.
- › Turn the bulb clockwise ↻ to secure.

- › Attach the connector to the bulb, ensuring it clicks into place.

Secure the wheel arch liner

- › Reinstalling the wheel arch liner.
- › Match the opening for the plastic rivets in the wheel arch with the opening in the lower part of the bumper.
- › Insert the plastic rivets into the matching openings.
- › Push the middle part of the rivet upwards.
- › With the help of the coin turn the middle part of the rivet a quarter turn in the ↻ direction.



- › Screw in the screws **A**.

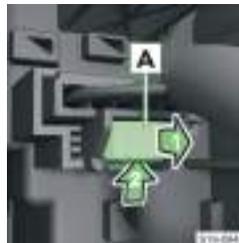
Tail light assembly

Loosen and remove the light



- › Fold down the cap in area **A**.

Cover on the luggage compartment side (left)



- › Slightly pull out the lock **A** at the plug.
- › Press the safety button and remove the plug.

Remove the plug

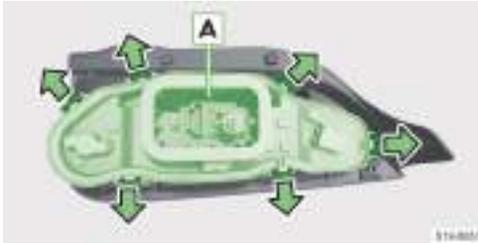


- › Hold the lamp firmly and unscrew the securing nut.



- › Remove the light.

Replacing the light bulb



- › Unlock the lamp holder **A** and remove from the lamp.



- › Twist the defective bulb and remove it from the holder.
- › Insert a new light bulb into the socket and secure the light bulb by turning it in the direction of ↻.
- › Insert the bulb holder into the light and snap into place.

Insert and fix the light



- › Insert the lamp into the recess of the body and secure it.

ⓘ NOTICE

Risk of damage to the electrical system due to water ingress!

- ▶ Make sure that the seal is inserted correctly when installing the light **A**.
- › Tighten the lamp using the nut.
- › Push in the cable connector into the light until it clicks into place.
- › Push in the slightly pulled out locking device on the plug.
- › Close the cover on the luggage compartment side.

Interior lighting

Operation

Operation of the lighting

- ☞ Switching on
- 0 Switching off
- ☞ Reading lights
- ☞ Automatic switch on and switch off

Switching on automatically

The light switches on when one of the following events occurs.

- ▶ The vehicle is unlocked.
- ▶ One of the doors is opened.
- ▶ The ignition key is removed.

Automatic switch off

The light switches off when one of the following events occurs.

- ▶ The vehicle is locked.
- ▶ The ignition is switched on.
- ▶ About 30 seconds after all the doors have been closed.

Interior ambient light

Usage

The ambient lighting ensures a comfortable atmosphere in the vehicle interior.

The lighting only works when the dipped or parking lights are on.

The lighting is also switched on automatically after opening the door (e.g. when getting in or out).

Windscreen wipers and washers

Operating conditions

- ✓ Engine compartment flap closed.
- ✓ Boot door closed.
- ✓ Ignition is switched on.

Operation

⚠ WARNING

Risk of an accident!

At low temperatures, windscreen washer fluid can freeze on the windscreen and restrict visibility.

- ▶ Only use the windscreen washer when the windscreen is warm.



HIGH Fast wiping

LOW Slow wiping

---/--- Depending on the equipment:

- ▶ Automatic wiping controlled by the rain sensor
- ▶ Intermittent wiping

OFF Switching off

1x Tip-wiping (spring-loaded position)

A Setting the wiping speed for the position ---

☞ Washing and wiping (spring-loaded position)

Wipe and wash the rear window



☞ Washing and wiping (spring-loaded position)

☞ Wiping

OFF Switching off

Automatic rear window wiping

When the windscreen wipers are switched on, the rear window is automatically wiped when the reverse gear is engaged.

Refilling windscreen washer fluid

⚠ WARNING

Risk of an accident!

- ▶ Use windscreen washer fluid that is suitable for the weather conditions.

ⓘ NOTICE

Risk of damage to the windscreen washer system!

- ▶ When refilling the washer fluid, do not remove the strainer from the neck of the container.

ⓘ NOTICE

Risk of damage to the headlights!

- ▶ Only use washer fluid that does not attack polycarbonates.

ⓘ NOTICE

Risk of damage to engine compartment components!

- ▶ Close the container after refilling the windscreen washer fluid.

The windscreen washer tank is located in the engine compartment » [page 9](#).

The reservoir capacity is 2.7 l.

- ▶ Open the engine compartment lid » [page 62](#).
- ▶ Gently open the top of the lid.
- ▶ Top up the windscreen washer fluid.

Troubleshooting

Frozen windscreen wipers

- › Carefully remove frozen windscreen wipers from the windscreen before switching on the ignition and free them from snow and ice.

Folding down windscreen wiper arms and replacing windscreen wiper blades

Fold the windscreen wiper arms away from the windscreen

ⓘ NOTICE

Risk of damage to the windscreen wipers and the engine compartment flap!

- ▶ Close the engine compartment flap before the windscreen wiper arms are folded away from the windscreen.
- ▶ Do not turn on the ignition when the windscreen wiper arms are folded away.
- ▶ Switch the ignition on and off again.



- ▶ Within 10 seconds, press the control lever down and hold for about 2 seconds.

The windscreen wiper arms are in the folded position.

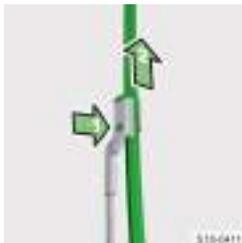
- ▶ Fold the windscreen wiper arms away from the windscreen.

Replace the windscreen wiper blade

⚠ CAUTION

Risk of an accident!

- ▶ Change the windscreen wiper blades once or twice a year.
- ▶ Fold the windscreen wiper arm away from the windscreen.



- ▶ Press the catch and remove the wiper blade.
- ▶ Insert the new wiper blade until it clicks into place.
- ▶ Fold the windscreen wiper arm back onto the windscreen.
- ▶ Turn on the ignition and push the control lever down.

Heating and air conditioning system

Climatronic automatic air conditioning system

What you should be mindful of

- ▶ We recommend a difference of max. 5°C between the outside temperature and the interior temperature.
- ▶ We recommend switching the cooling system off about 10 minutes before the end of the journey to prevent odour formation.
- ▶ Annual disinfection of the air conditioning is recommended.

⚠ WARNING

Danger of misting!

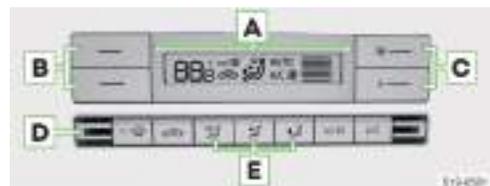
In ECO + driving mode, the Climatronic is switched off. This can lead to misting of the windows.

- ▶ Continue to drive only when the windows are free from misting again.

Operating conditions for the cooling system

- ✓ The outside temperature is below 2 °C.
- ✓ The engine is running.
- ✓ The blower is switched on.

Operation



- A** Climatronic display
- B** Set the temperature
- C** Set the blower speed
- D** Interior temperature sensor
- E** Set the direction of the air outlet

MAX Switch the windscreen ventilation/defrosting mode on/off

Switch recirculated air mode on/off

AUTO Switching automatic mode on

This function keeps the temperature constant and prevents the windows from misting.

A/C Switch the cooling system on/off

With a temperature setting outside of the number range, one of the following icons will be displayed in the Climatronic display.

LO Maximum cooling power

HI Maximum heating power

Recirculated air mode

The recirculation mode prevents contaminated outside air getting into the interior of the vehicle.

Briefly switching on recirculation mode can increase the cooling effect.

⚠ WARNING

Risk of an accident!

In recirculation mode, there is no fresh air supply from the outside. This can result in loss of driver attention and fogging up of windows.

- ▶ Keep the recirculation mode switched on for a short time only.

Troubleshooting

Water under the vehicle

When the cooling system is switched on, water can drip off the air conditioning system. This is not a leak.

Fogging

- › Increase the blower speed and switch on the cooling system.

Automatic switch-off of the cooling system

If the coolant temperature is too high, the cooling system may switch off automatically. This ensures sufficient engine cooling.

Stand-by air conditioning

Usage

With stand-by air-conditioning, the vehicle interior is cooled, ventilated or heated when stationary according to the desired temperature set for the time of departure.

Functionality

Sources for operating the stand-by air conditioning

- ▶ Power for high-voltage battery.
- ▶ Power for charging station or mains socket.

Operating using power of high-voltage battery

In order to minimise the discharge of the high-voltage battery, the air-conditioning time is shorter than when operating with electricity from the charging station or the mains socket.

Use with power from the charging station or wall outlet

When charging with alternating current (AC), the high-voltage battery is charged first, and then the air conditioning starts.

When charging with direct current (DC), the vehicle is air-conditioned during the charging process. Once charging is complete, the air conditioning process is terminated or continued with high voltage battery power (if this option is enabled in the ŠKODA Connect application).

Operation

Manual switch on

- › If the charging cable is not connected, activate the option for air conditioning without connected charging cable in the ŠKODA Connect application.
- › Switch on the stand-by air-conditioning in the ŠKODA Connect application.

[i] If the state of charge of the high-voltage battery is too low, the stand-by air-conditioning does not switch on.

Switching on automatically

The stand-by air conditioning system switches on automatically depending on the departure time that is set and activated.

Manual switch off

- › Press the **A/C** button on the Climatronic control unit.

Or:

- › Switch off the stand-by air-conditioning in the ŠKODA Connect application.

Automatic switch off

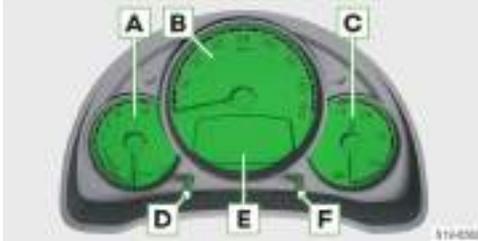
The stand-by air conditioning switches off automatically when one of the following events occurs.

- ▶ Upon reaching the desired temperature and departure time.
- ▶ If the charge of the high-voltage battery is too low.

Driver information system

Analogue instrument panel

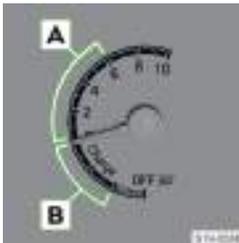
Overview



- A** Power display
- B** Speedometer
- C** Charging Indicator
- D** Time adjust button
- E** Display
- F** Multifunction button:
 - ▶ Reset odometer (trip)
 - ▶ Switch between odometer (trip) and range display

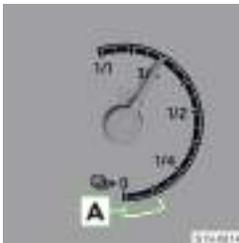
I When the fixed or dipped headlights are switched on, the instrument cluster is illuminated.

Power display



- A** Consumption-friendly operation
- B** Energy recovery

Charging Indicator



Reserve area

When the state of charge of the high-voltage battery reaches reserve range **A**, the available mileage, range and maximum speed are reduced.

⚠ WARNING

Driving with the high-voltage battery charged too little can cause the battery to cut out in road traffic, which can lead to accidents and serious injuries.

- ▶ Charge the high-voltage battery as soon as possible.

Settings

Setting the language

Setting the language is carried out in the display of the instrument cluster in menu item *Settings*.

Resetting the odometer

- ▶ Press the **0.0/SET** button in the instrument cluster and select the kilometre display.
- ▶ Keep the button pressed down.

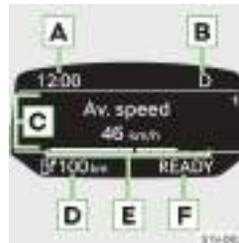
Set time

- ▶ Press and hold the button \ominus/\oplus on the instrument cluster until the hour indicator on the display flashes.
- ▶ Press the button **0.0/SET** repeatedly to set the hours.
- ▶ Press the button \ominus/\oplus and change to the minute setting.
- ▶ Press the button **0.0/SET** repeatedly to set the minutes.
- ▶ Wait 5 seconds, the settings are saved.

Instrument cluster display

Display overview and overview of the menu items in the main menu

Depending on the equipment, the following information is shown in the display.



- A** Time
- B** Selector lever position
- C** Information and menu
- D** Range/trip - distance travelled after resetting the memory
- E** Power display
- F** Information regarding started engine/outside temperature

* - Low outside temperature

Main menu items

- ▶ MFA - travel data » page 38
- ▶ Audio - Using radio and media
- ▶ Vehicle status » page 39
- ▶ Settings

Operation



- A** Press - Switch between menu items/set values
- Hold** - Show main menu
- B** Press - Confirm the

menu item

Driving data

Overview

The driving data display works with the ignition switched on.

In the instrument cluster display

Depending on the equipment, the display of the instrument cluster shows information such as speed, fuel consumption, range, etc.

Memory

The system saves the driving data in the following memories.

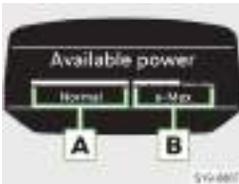
Since start

- ▶ Driving data from the time of switching on the ignition until the ignition is switched off again is stored in the memory. If the journey is interrupted for more than 2 hours, the memory will be reset.

Long-term

- ▶ The driving data of all trips up to a total of 19 hours and 59 minutes driving time or 1999 km driving distance is stored in the memory. If one of the listed values is exceeded, the memory is reset.

Available mileage



- A** Available mileage
- B** Available maximum mileage (e.g. required for rapid acceleration)

When driving, the currently available driving

performance is shown in the display of the instrument cluster.

If the mileage availability menu item is not displayed, the available mileage is displayed at the bottom of the instrument cluster display.

When segments are displayed in the **B** area, the maximum available mileage is available. This is needed, for example, for rapid acceleration when overtaking.

When driving at high power, the period in which the maximum power is available is shortened and the number of segments in area **B** decreases.

If no segments are displayed in area **B**, no maximum mileage is available.

If the drive is continued at high mileage, the available mileage **A** will also be reduced.

With subsequent economical driving, the available driving performance will increase again.

I If the driving performance is limited, the battery is protected against excessive wear.

The available mileage is limited under the following conditions.

- ▶ Low state of charge of the high-voltage battery.
- ▶ Rapid acceleration.
- ▶ Very low outside temperature.
- ▶ Very low or high temperature of the high-voltage battery.

⚠ WARNING

Adapt the driving style to the available mileage and the state of charge of the high-voltage battery.

Operation

Display driving data

- ▶ Select the **MFA** menu item in the display of the instrument cluster.



- A** Press - Select information/Set values
- B** Press - Confirm information

Select and reset memory for driving data



- ▶ To **set** the memory for the displayed driving data, press button **A** repeatedly.
- ▶ To **reset** the memory, press and hold button

A.

Settings

Select driving data to be displayed

The selection of the driving data to be displayed is made in the display of the instrument cluster in the *Settings > MFA data* menu item.

Setting units

Setting the units is carried out in the display of the instrument cluster in menu item *Settings*.

Speed limit warning

Usage

The system offers the possibility to set a speed limit beyond which an acoustic warning signal will sound and the following warning message appears in the display of the instrument cluster.

Settings

Setting the speed limit

- › Select the menu item *Warning at* and confirm.
- › **When the vehicle is stationary**, set the desired speed limit and confirm.
- › **While driving**, drive at the desired speed and confirm it as the speed limit.

Resetting the speed limit

- › Select the menu item *Warning at* and confirm.
- › To reset the speed limit, confirm the stored value.

If the journey is interrupted for more than 2 hours, the set limit is deactivated, but the set value remains stored.

Vehicle condition

Functionality

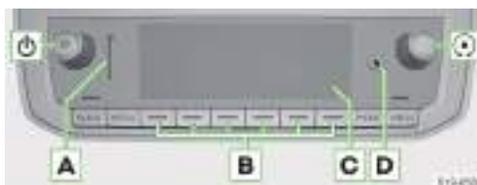
In the event of a system fault, a message regarding the fault in question is displayed on the instrument cluster display when the ignition is switched on.

Messages relating to faults can be shown again at any time in the display of the instrument cluster under the menu item *Vehicle status*.

i The warning messages will continue to be displayed until the malfunctions have been remedied.

Infotainment Swing

Infotainment overview



- A** SD card slot
- B** Keys for functions displayed above the keys
- C** Hands-free display
- D** AUX input
- Ⓚ Rotary control on the left
 - ▶ **Press:** Switch Infotainment on/off
 - ▶ **Turn:** Adjust Volume
- Ⓛ Rotary control on the right
 - ▶ **Press:** Confirm menu item
 - ▶ **Turn:** select menu item/set value

RADIO Radio menu

MEDIA Media menu

PHONE Phone menu

MENU All menus

System

Settings

Main menu settings

- › Tap on **MENU**.
- › Select the desired menu item by turning the knob Ⓛ or by tapping the functional area < or >.
- › Confirm the selection of the menu item by pressing the knob Ⓛ or by tapping the functional area **OK**.

- Menu settings for Telephone
- Sound settings
- Device settings
- Settings for the Radio menu
- Media menu settings
- Operating the ŠKODA Move & Funapplication

Device settings

- › **MENU** Tap. >

Menus for the system settings

- ▶ Screen
- ▶ Language
- ▶ Bluetooth
- ▶ Connecting the application

- ▶ Secure extraction of the source
- ▶ Restore factory settings
- ▶ System information

Radio

Overview

Display main menu

- › Tap on **RADIO**.

Analogue and digital radio reception



- A** Current selected broadcasting area and number of the station button on the currently playing station is stored
 - B** Information symbols
 - ▶ **TP** Traffic signal is available
 - ▶ **no TP** Traffic signal is not available
 - ▶ **AF off** Alternative frequency is switched off (FM)
 - ▶ **Ɔ** Signal is not available (DAB)
 - C** The selected radio station (description or frequency)
 - D** Radio Text (FM) / Description of the group (DAB)
- <> Changing the station
 ≡ List of available stations
 ≡ Manual station search
- TP** Switches traffic programme on/off
- ▼ Preset buttons for preferred stations

Preset buttons for preferred stations



- A** Choice of storage group
 - B** Used space
 - C** The selected station is stored on this station key
 - D** Unused space
- ▲ Return to **Radio** Main menu

Each radio range includes 12 station buttons for saving preferred stations, which are each divided into three stored groups (e.g. FM1, FM2, FM3).

Operation

Find stations manually

Manual search is available for AM and FM stations.

- › In the Radio main menu, tap ≡.
- › Tap < or > next to the displayed frequency range scale.

Or:

- › Turn the right rotary control.

Scan through the stations one after the other (SCAN)

The function scans through all the available stations in the current frequency range in succession, for a few seconds each.

- › To start/stop the automatic playback of the available stations, press the **RADIO** rotary knob Ⓞ in the main menu.

Operations on the multifunction steering wheel



- A** **Press:** Switch sound off/on
Turn: Adjust Volume
- ▶ Skip to next station/to a station stored under the preset buttons
- ◀ Go to previous station/to a station stored under the preset buttons

Restriction

- ▶ Infotainment supports digital radio reception in DAB and DAB+ formats.
- ▶ Car parks, tunnels, tall buildings or mountains can restrict radio reception.
- ▶ The ŠKODA AUTO company assumes no responsibility for the availability, correct functioning and broadcast information of the RDS service.

Settings

Select frequency range

- › In the Radio main menu **RADIO** and the corresponding functional area **FM**, tap **AM** or **DAB**.

Save the station currently being listened to as a favourite from the Radio main menu

- › Hold the desired station key for preferred stations until the station is stored.

Deactivation is confirmed by an acoustic signal.

- ⓘ Stored presets can be overwritten in this way.

Deleting favourites

- › Tap **MENU** >  > Delete presets.

Function surfaces <>

Applies to **AM**, **FM** and **DAB** frequency ranges.

The variant for **changing stations** using the function surface <> in the **Radio** main menu is set as follows.

- › Tap **MENU** >  > Arrow buttons.
- › Choose the change variant.

Turn on/off radio text reception

Applies to the **FM** and **DAB** frequency ranges.

When the function is switched on and station presets are displayed, detailed information about the broadcast content of the FM station being listened to, or the name of the station group for the DAB station, is displayed.

- › Tap **MENU** >  > Radio text.

Sort stations in the list of available stations

Applies to the **FM** frequency range.

- › Tap **MENU** >  > FM station list.
- › Select the sorting of stations in alphabetical order or by group.

Automatic change of frequency to a regionally linked FM station

Applies to the **FM** frequency range.

Infotainment provides the option of automatically switching to a regionally linked FM station in case of signal loss of the FM station being listened to.

- › Tap **MENU** >  > Advanced FM settings > RDS Regional.
- › Select one of the following menu items.
 - ▶ **Fixed** - If there is a loss of signal, another station must be set manually.
 - ▶ **Automatic** - automatic selection of the station with the best signal reception.

If reception is lost in the given region, Infotainment will automatically set another available region.

Switch RDS on/off

Applies to the **FM** frequency range.

The menu item is only available for some countries.

- › Tap **MENU** >  > Advanced FM settings > Radio Data System (RDS).

If the **RDS function is disabled**, the following menu items in **FM station** settings are not available.

- ▶ Traffic programme (TP).
- ▶ Radio text.
- ▶ RDS Regional.
- ▶ Automatic frequency change (AF).

Switch automatic frequency control (AF) on/off

Applies to the **FM** frequency range.

When the function is switched on and the signal of the FM station currently being listened to is weak, Infotainment automatically sets the same station to a different frequency with a better signal.

- › Tap **MENU** >  > Advanced FM settings > Automatic frequency change (AF).

Switching additional announcements of the DAB transmitter on / off

Applies to the **DAB** frequency range.

When the function is switched on, other announcements are received as traffic announcements. E.g. weather news, sports reports, financial news etc.

- › Tap **MENU** >  > Advanced DAB settings > Other DAB announcements.

Switch traffic reception for DAB stations on/off

Applies to the **DAB** frequency range.

- › Tap **MENU** >  > Advanced DAB settings > DAB traffic announcements.

Enable/disable automatic programme tracking of a DAB station

Applies to the **DAB** frequency range.

When the function is switched on and the DAB station is lost, Infotainment automatically changes to the same station with a better signal in a different DAB station group.

- › Tap **MENU** >  > Advanced DAB settings > DAB - DAB station tracking.

Turn on/off automatic switching from a DAB station to the same FM station

Applies to the **DAB** frequency range.

When the function is switched on and the DAB station being listened to is lost, Infotainment automatically changes to the same FM station. The symbol (FM) is displayed after the station name.

When the corresponding DAB station can be received again, the station automatically changes from FM to DAB.

- › Tap **MENU** >  > Advanced DAB settings > Automatic DAB - FM switching.

Media

What you should be mindful of

- ▶ Do not save any important data or that which has not been backed up on the connected audio sources. ŠKODA assumes no responsibility for lost or damaged files or connected audio sources.
- ▶ When changing or connecting an audio source, this may cause sudden changes in volume. Reduce the volume before changing or connecting an audio source.
- ▶ When connecting an audio source, the source information messages can be displayed. These messages must be observed and, if necessary, confirmed.
- ▶ The national copyright laws that apply in your country must be observed.

Overview

Display main menu

- › Tap on **MEDIA**.



- A** Information on current track
 - B** Playback timeline with a slider
 - C** Selected audio source
 - D** Control of track playback
- ☰ Folder/track list

- i**
 - ▶ Information concerning the track being played appears on the screen, if it is stored as a so-called ID3 Tag on the audio source. When no ID3 tag is available, only the title name is displayed.
 - ▶ The remaining playback time indicated does not correspond to the actual remaining playback time for titles with variable bit rates (VBR).

Operation

Operation in Infotainment

- ▶ **Tap:** start playback

Technical data

- ⏸ **Tap:** pause
- < **Within 3 seconds of starting playback, tap:** to play the previous track
- < **After 3 seconds, tap from the start of playback:** to play the current track from the beginning
- < **Hold:** fast rewind within the track
- > **Tap:** play the next track
- > **Hold:** fast forward within the track
- ⌂ **Tap:** switch random playback of the current album/folder on/off
- ↺ **Tap:** toggle repeated playback of the current album/folder on/off
- 🔁 **Tap:** toggle repeated playback of a specific track on/off

Operations on the multifunction steering wheel



- A** **Press:** Pause/start playback
Turn: Adjust Volume
- ▶ **Press:** Skip to next track
Hold: Fast-forward within the track
- ◀ **Press within 3 seconds of starting playback:** play the previous track
Press after 3 seconds of the start of playback: play the current track from the beginning
Hold: Fast-reverse within the title

- i** The operational options depend on the connected audio source.

Settings

Turn title playback including subfolders on/off

- › Tap on **MENU** › **☑** › *Mix/Repeat including subfolders.*

Display the list of paired Bluetooth® devices

- › Tap on **MENU** › **☑** › *Select Bluetooth device.*

Supported sources

Source	Interface	Type	Specification	File system
SD card	SD card reader	Standard size	SD SDHC SDXC	FAT16 FAT32 exFAT
USB	USB 1.x; 2.x 3.x or higher with USB 2.x support	MSC	USB stick	
			HDD (without special software)	
		MTP	USB devices that use the USB mass storage support protocol	
		Apple	Devices running the Android or Windows Phone operating system that support the Media Transfer Protocol	HFS+
Bluetooth® player	Bluetooth®	-	Bluetooth® proto- cols A2DP and AVRCP (1.0 - 1.5)	-

ⓘ The GPT standards (GUID partition table) method structured audio sources are not supported by Infotainment.

Compatibility of mobile devices

It is possible to check the ŠKODA web pages to see if Infotainment is compatible with the selected mobile device being tested. This check is carried out by using the following reference or by reading the QR code.

► <http://go.skoda.eu/compatibility>



All information given is incidental and is for information purposes.

The company, ŠKODA AUTO, cannot guarantee full functionality and compatibility, e.g. due to software update of infotainment and mobile devices.

Supported audio files

Compression format	Codec type	File extension	Max. bit rate [kbps]	Max. sampling rate [kHz]	Multi channels
MPEG	MPEG 1 Layer 3	mp3	32 - 320	32, 44, 48	Mono, dual mono, Stereo, Joint Stereo
	MPEG 2 Layer 3	mp3	8 - 160	16, 22, 24 8, 11, 12	Mono, Stereo, Joint Stereo
WMA	Windows Media Audio 9 and 10	wma	8 - 384	8, 11, 12, 16, 22, 32, 44, 48	Mono, stereo, Joint stereo

i Files that are protected by DRM- and iTunes® methods are not supported by Infotainment.

Supported playlists

Codec type	File extension
M3U	m3u
M3U8	m3u8
PLS	pls
WPL	wpl
ASX	asx

Telephone

Overview

Display main menu

› Tap on **PHONE**.



A Name of the telephone service provider (with active roaming, the symbol appears before the name)

B Possible symbols in the status bar

- ▶ - a phone is connected to the device
- ▶ - charge status of the phone battery
- ▶ - signal strength of the phone service network
- ▶ - current call
- ▶ - missed call

Enter the telephone number

Contact list

Call lists (for missed calls, the symbol with the number of missed calls is displayed next to the function area)

Establishing a connection to the number of the voice mail

SOS Establishing a connection to the emergency number (only applicable in certain countries)

▼ Display of favourite contacts

Conditions

✓ The Bluetooth® function of the Infotainment and the telephone needs to be switched on.

The Bluetooth® function of the Infotainment is switched on in the menu item **MENU** › › Bluetooth › Bluetooth.

✓ Visibility of the Infotainment is switched on.

The visibility of the Infotainment is switched on in the menu item **MENU** › › Bluetooth › Visibility.

✓ The telephone is within signal range of the Infotainment's Bluetooth® unit.

✓ The telephone is compatible with Infotainment.

Operation

Enter the telephone number

› In the **Telephone** main menu, tap .

› Enter the phone number using the dial .

Enter the last dialled number/establish a connection to the entered telephone number.

Termination of the phone call (during a phone call)

SOS Establishing a connection to the emergency number (only applicable in certain countries)

Establishing a connection to the breakdown number in the event of a breakdown

i Establishing a connection to the info number (for information regarding the products and services of the ŠKODA brand)

Establishing a connection to the number of the voice mail

Movement of the cursor in the input line

Delete the last number entered

List of telephone contacts

The list of telephone contacts is imported from the connected main telephone.

› To **display** the contact list in the **telephone** main menu, tap .

› Select the desired telephone contact using the dial .

Call list

› To **display** the contact list in the **telephone** main menu, tap .

All All calls

Received calls

Outgoing Calls

Missed calls

- ★ Storing the contact / the number in the favourites list

Telephone conversation

Depending on the context of the telephone conversation, the following functions can be selected.

- ↶ Answer an incoming call / return to the held call
- 🔇/🔊 Switch the ringer off / on
- 📞 End connection / reject incoming call / end call
- ☎ Enter call number
- 🔄 Switch between the calls
- 📞 Hold a call
- 🔇/🔊/🔊 Switch the microphone off/on / Switch on the Infotainment speakerphone

- To switch the conversation from Infotainment to phone, tap MENU > 📞 > Hands-free.
- To switch the call from the telephone to Infotainment, tap 📞.

Operations on the multifunction steering wheel



A Turn: Adjust Volume

- ↶ **Press:** Answer call / end call
- Hold:**
 - **There is no telephone conversation** - Select last dialled number/reject call
 - **There is a telephone conversation** - Switch the call to the telephone and back

Restriction

Availability of features

The availability of certain features depends on the type of mobile device, as well as that of the applications installed.

Compatibility of mobile devices

It is possible to check the ŠKODA web pages to see if Infotainment is compatible with the selected mobile device being tested. This check is carried out by using the following reference or by reading the QR code.

- <http://go.skoda.eu/compatibility>



All information given is incidental and is for information purposes.

The company, ŠKODA AUTO, cannot guarantee full functionality and compatibility, e.g. due to software update of infotainment and mobile devices.

Bluetooth® compatibility of mobile devices

Due to the large number of mobile devices, it is not possible to guarantee total Bluetooth® compatibility with Infotainment. Bluetooth® compatibility depends on the Bluetooth® version as well as the implementation of Bluetooth® protocols by the manufacturer of the mobile device.

Applications in mobile devices

Mobile devices can be used to install applications that allow you to view additional information on the Infotainment screen, or to operate the Infotainment system.

Due to the variety of applications, as well as their ongoing development, the available applications may not function on all mobile devices. ŠKODA AUTO assumes no liability for their proper functioning.

The scope of available applications and their functionality is dependent on the type of Infotainment, as well as the vehicle and country.

Settings

Pair and connect a mobile device to the Infotainment

- Find available Bluetooth® devices in the mobile device.
- Select the device (the device name is Skoda BT XXXX. The characters XXXX represent the last four digits of the vehicle identification number).
- Confirm the PIN; enter it if necessary and then confirm.

i Should the device be connected to another phone, then the phone to be paired is only paired with the device.

Pair and connect Infotainment to a non-paired mobile device

- Tap on MENU > 📞 > Select telephone.
- Select the desired device from the list of **available devices**.
- Select the desired Bluetooth® profile.
- Confirm the PIN; enter it if necessary and then confirm.

Connect Infotainment to a previously connected mobile device

- › Tap on **MENU** ›  › *Select telephone*.
- › Select the desired device from the list of **previously connected devices**.

Update telephone contacts

When re-connecting the telephone with Infotainment, an **automatic** update of the list is carried out.

- › For a **manual** update of the list, tap **MENU** ›  › *Contact Import*.

Sort contacts in the phone book

- › Tap **MENU** ›  › *User profile* › *List contacts by:* and select the type by which to sort.

Ringer

Some phones do not allow the use of the telephone ringtone; instead, the Infotainment ringtone is used.

- › Tap on **MENU** ›  › *Select ringtone*.
- › Select the ringtone.

Number for the voice mailbox

- › Tap **MENU** ›  › *User profile* › *Mailbox no.:*
- › Enter the number of the voice mailbox.

Save Favourites

The favourites are available in three storage groups, each with four contacts.

- › Show the contact list or call history.
- › Using the dial , select the telephone contact or the telephone number and tap **★**.
- › Select the location for storing the favourite.

 If the selected position is already occupied, its contents will be overwritten when confirming.

Delete a favourite

- › Tap on **MENU** ›  › *User profile* › *Delete favourites*.
- › Select the contact using the dial  and confirm the deletion.

 All preferred contacts can be deleted by tapping the function surface *Clear all* and confirming the deletion.

ŠKODA Connect online services

Functionality

The ŠKODA Connect online services offer the possibility to extend the vehicle functions.

The offer of ŠKODA Connect online services depends on the type of vehicle and its trim level, Infotainment and country. Availability in each country can be checked on the ŠKODA Connect website.

The ŠKODA Connect online services are not included in the equipment of the vehicle. They can be ordered

separately on the ŠKODA Connect Portal website or in the ŠKODA Connect application.

For the functionality of the ŠKODA Connect Online Services, the vehicle must be within range of a mobile network through which the services are provided. The availability, functioning, connection speed and technology used in the mobile network can be different in the respective countries and are dependent on the mobile network operator.

The rights and obligations of the Parties with respect to the provision of these services are governed by a separate agreement. Current legal documents regarding the online services can be found on the ŠKODA Connect Portal as well as the ŠKODA Connect application.

ŠKODA Connect website

- › <http://go.skoda.eu/skoda-connect>



For example, the ŠKODA Connect website contains the latest information about the online services, a link to the ŠKODA Connect Portal as well as the option of downloading the ŠKODA Connect application.

ŠKODA Connect Portal website

- › <http://go.skoda.eu/connect-portal>



The ŠKODA Connect Portal website is used to register users and obtain basic information about the vehicle.

ŠKODA Connect Application

The ŠKODA Connect application offers the possibility to perform the following functions and display information about the vehicle.

- › User registration.
- › Activation of online services.
- › Information about the vehicle condition.
- › Information about mileage, average consumption and expected range.
- › Information about the location of the parked vehicle.
- › Information about the battery charging status and charging.
- › Planning of charging.
- › Information, operation and planning for air conditioning in the vehicle.

The application can be downloaded to the mobile device after scanning the following QR code or link.

- › <http://go.skoda.eu/skodaconnectapp>



Settings

Registration and activation of online services

Use of the ŠKODA Connect online services requires **prior user registration** and subsequent **activation of the online services**.

Registration of users of ŠKODA Connect online services, is completed on the ŠKODA Connect Portal website or in the ŠKODA Connect application.

Activation of ŠKODA Connect online services takes place in the ŠKODA Connect application.

ŠKODA Move&Fun Application

Usage

Using the ŠKODA Move&Fun application, it is possible, for example, to navigate, display vehicle information, control media playback, or manage vehicle loading.

Overview

In Infotainment, you can change between the menus of the ŠKODA Move&Fun application.

- › To **display the menus** tap the ŠKODA Move&Fun **MENU** › **APP** application.



- 📍 Navigation
- 🌿 Drive Green
- 🚗 Vehicle information
- ⚙️ Setting and management of loads
- 🔍 Find
- 🛑 Termination of operation of ŠKODA Move&Fun application

Conditions

- ✓ The ŠKODA Move&Fun application needs to be installed on the mobile device.
- ✓ The mobile devices is connected to the Infotainment using Bluetooth®.
- ✓ Infotainment allows data transmission.

Data transfer is switched on in the menu item **MENU** › **📶** › *App connection* › *Data transfer active*,

Settings

Connection set-up

- › Connect the mobile device to the Infotainment using Bluetooth®.
- › Switch on data transfer in the **MENU** › **📶** › *App connection* › *Data transfer active* menu item.
- › Start the ŠKODA Move&Fun application in the mobile device.
- › Confirm the on-screen registration code in the Infotainment and the mobile device.

Information about the ŠKODA Move&Fun application

Detailed information about the ŠKODA Move&Fun application can be found on the ŠKODA web pages after reading the following QR code or reference.

- › <http://go.skoda.eu/mobile-apps>



Starting and driving

Start

Notes on starting

Operating conditions

- ✓ The high-voltage battery charging status is sufficient.
- ✓ The charging plug is not plugged into the charging socket of the vehicle.

Positions of the key in the ignition lock



- 1 Ignition off
- 2 Ignition switched on
- 3 Start the engine

Start

- › Secure the vehicle with the parking brake.
- › Keep the brake pedal depressed.
- › Move the selector lever to position **P** or **N**.
- › Turn the key to position **3**.
- › As soon as the engine starts up, release the key.

i The engine starting is displayed as follows.

- ▶ At the same time, an audible signal is emitted.
- ▶ The pointer of the power indicator moves to **0**.
- ▶ The **READY** menu is shown on the instrument cluster display.

ⓘ NOTICE

With very low outdoor temperatures, the temperature of the high-voltage battery may drop so low that it may no longer be possible to start the engine. Starting the engine again is only possible when the temperature of the high-voltage battery has risen sufficiently.

⚠ CAUTION

Danger of unexpected vehicle movement!

- ▶ At temperatures below -10°C , start the vehicle with the selector lever in the **P** position.

Stopping the engine

- › Secure the vehicle with the parking brake.
- › Turn the key to position **1**.

On vehicles with automatic transmission, the key can only be removed when the selector lever is in the **P** position.

⚠ WARNING

Steering lock hazard!

- ▶ During a journey with the engine stopped, the ignition must always be switched on.

Starting issues

Troubleshooting

ⓘ NOTICE

- ⓘ Danger of engine damage!
- ▶ Do not start the vehicle by towing.

The engine does not start

- › Switch off the ignition.
- › Wait 30 seconds and repeat the starting procedure.
- › If the engine does not start, use the jump start cables with the battery of another vehicle » page 64 or seek the help of a specialist garage.

The engine does not start, the display shows a message regarding the immobilizer

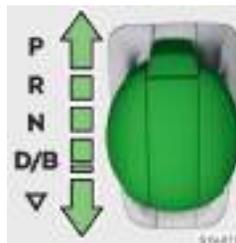
- › Use the other vehicle key.
- › If the engine does not start, seek the help of a specialist garage.

The key cannot be turned in the ignition

- › Move the steering wheel back and forth while turning the key.

Automatic gearbox

Lever positions



P Parked vehicle

The drive wheels are locked.

P Only set the position when the vehicle is stationary.

R Reverse gear

R Only set the position when the vehicle is stationary.

N Neutral

There is no transmission of engine power to the wheels.

D/B Forward drive/forward drive with maximum recuperation

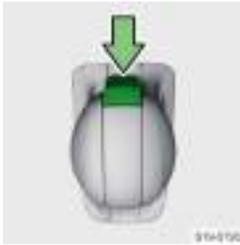
In **D** mode, three recuperation levels can be set » page 49.

In **B** mode, the maximum recuperation level is automatically set.

▽ Choose between **D** and **B** (spring-loaded position)

Moving the selector lever out of the P or N position

 lights up - the selector lever is locked



- › Press the brake pedal, and at the same time, press the button in the selector lever.

⚠ WARNING

Risk of the stationary vehicle rolling away automatically!

- › When the selector lever is in the **R** position or **D/B** position, secure the vehicle with the brake.

Operation**Starting up**

- › Keep the brake pedal depressed.
- › Start the engine.
- › Press the button in the selector lever and set it to the desired position.
- › Release the brake pedal and press the accelerator pedal lightly.

Speeding up while driving (kick-down)

- › Fully depress the accelerator.

Stopping temporarily (e.g. at a junction)

- › Leave the selector lever in the **D/B** position and secure the vehicle with the brake pedal.

Stopping

- › Keep the brake pedal depressed.
- › Secure the vehicle with the parking brake.
- › Press the button in the selector lever and set it to the **P** position.
- › Turn off the engine.

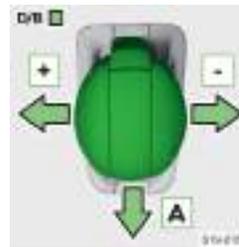
Select the recuperation level

The energy generated during braking is stored in the high-voltage battery during recuperation. A higher recuperation level also increases the braking force when driving downhill or rolling out.

As the state of charge of the high-voltage battery increases, the force of the recuperation braking will decrease.

Four recuperation levels can be set using the selector lever.

- › **D** Light recuperation.
- › **D** Medium recuperation.
- › **D** Strong recuperation.

› B Very strong recuperation.

- +** In **D** mode: choose a higher recuperation level
- In **D** mode: choose a lower recuperation level
- A** Choose between **D** and **B** (spring-loaded position)

i The recuperation can also be done when pressing the brake pedal.

Troubleshooting**Recuperation error**

 illuminates together with  Message regarding a recuperation fault

- › Seek the help of a specialist garage.

Starting up a vehicle that is stuck

- › Adjust the selector lever between **D/B** and **R**. The vehicle will then start to rock and be easier to free.

Mechanical selector lever release

- › Secure the vehicle with the parking brake.



- › Insert a flat-head screwdriver or push a similar tool into the gap in the area of arrow **A**.
- › Carefully loosen and lift the quadrant cover.



- › Insert a screwdriver into the plastic part and carefully move it in the direction of the arrow.
- › Press the button in the selector lever and bring it to the **N** position.

Vehicle driving mode**Usage**

The driving mode makes it possible to increase the driving economy and the range of the vehicle.

Overview

Normal mode

Normal mode is suitable for a normal driving style. Neither the engine power, nor other functions are limited.

ECO mode

ECO mode is suitable for an economic driving style. The engine power is slightly limited, the maximum speed is reduced to 120 km/h. The Climatronic switches to economy mode.

ECO + mode

ECO+ mode is suitable for a very economic driving style. The engine power is very limited, the maximum speed is reduced to 95 km/h. The Climatronic is switched off.

Operation

Select driving mode

- › Press the ECO/ECO+ button.

When the driving mode is changed, the information text is displayed in the instrument cluster display.

When ECO or ECO + mode is selected, the corresponding lettering is illuminated on the button.

Economical driving style

Tips for economical driving and evaluation of driving economy

Tips for economical driving

- ▶ Avoid unnecessary acceleration and braking.
- ▶ The ECO + and ECO driving modes use » [page 50](#),
- ▶ Use the **B** mode of the automatic transmission to decelerate. This will charge the high-voltage battery.
- ▶ Avoid full acceleration and too high speeds.
- ▶ Turn off the engine for longer periods.
- ▶ Observe the prescribed tyre pressure » [page 71](#), *Sticker with prescribed tyre pressures.*
- ▶ Remove unnecessary ballast.
- ▶ Remove the roof rack when it is not needed.
- ▶ Switch on electric consumers for as long as necessary.
- ▶ Do not leave the windows open while driving.

Towing eye and towing procedure

Towing eye

Removing the front cap



- › Press on the cap and remove it.

Installing the towing eye



- › Screw in the towing eye.
- › Insert the wheel wrench or similar object through the towing eye.
- › Tighten the towing eye.

After the towing process

- › Unscrew the towing eye.
- › Insert the cover cap.

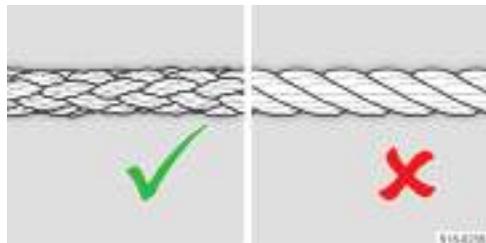
Towing the vehicle

This vehicle is not designed for towing another vehicle.

⚠ WARNING

Risk of an accident!

- ▶ The tow rope must not be twisted.
- ▶ When towing, drive at a speed of max. 50 km/h.



⚠ WARNING

Risk of an accident!

- ▶ Use a braided synthetic fibre rope for towing. Do not use a twisted tow rope.

① NOTICE

- ▶ Always keep the tow rope taut during the towing procedure.
- ▶ Do not exceed a towing distance of 50 km.

① NOTICE

Danger of gearbox damage!

- ▶ If the gearbox no longer contains any oil, the vehicle must only be towed with the front axle raised clear of the ground or transported on a special breakdown vehicle.
- ▶ The vehicle must not be towed when the rear axle is raised.

Information for the driver of the towed vehicle**⚠ WARNING**

Risk of an accident!

When the ignition is switched off, the brake booster and the power steering do not work. In addition, there is a risk that the steering lock will engage.

- ▶ If it is not possible to start the engine, switch on the ignition!

① NOTICE

Risk of damaging the electric motor!

- ▶ The vehicle must be towed with the engine running or at least with the ignition turned on.
- › Move the selector lever to position **N**.

Brakes**What you should be mindful of****⚠ WARNING**

Problems and faults with the brake system can extend the braking distance of the vehicle!

⚠ DANGER

Danger of the brakes overheating!

- ▶ Do not depress the brake pedal unless braking is required.
- ▶ If the standard front spoiler is damaged, ensure the air supply to the front brakes is guaranteed.

Checking the brake fluid level**Test conditions**

- ✓ Park the vehicle on a horizontal surface.
- ✓ Engine turned off.

Checking

The fill level must be within the marked range.

- › If the level is below the mark **MIN**, do not continue.
- › Do not refill liquid.
- › Seek the help of a specialist garage.

If the brake fluid level is too low, this will be indicated in the instrument cluster by the illumination of

①. Nevertheless, we recommend checking the brake fluid level regularly directly at the reservoir.

Specification

The brake fluid must comply with the standard VW 501 14 (this standard meets the requirements of the standard FMVSS 116 DOT4).

Have the brake fluid **replaced** by a specialist garage.

⚠ WARNING

Danger of brake failure!

- ▶ If the brake fluid change date is exceeded, heavy braking may cause vapour bubbles to form in the brake system.
- ▶ If the fluid level falls significantly within a short time or drops below the mark **MIN**, the brake system may become leaky.

Stop driving! Seek the help of a specialist garage.

Troubleshooting**Brake fluid level is too low**

illuminates

- › Stop driving! Seek the help of a specialist garage.

Brake system and anti-lock braking system faulty

illuminates together with



- › Stop driving! Seek the help of a specialist garage.

Worn brake pads

illuminates

- › Drive to a specialist garage, exercising appropriate caution.

Braking is limited

illuminates together with



Message regarding limitations of the braking effect

- › Seek the help of a specialist garage.

Reduced braking effect

Damp, frozen, salt-affected or corroded brakes can impair the braking effect.

- › Clean the brakes by braking several times if traffic conditions allow it.

When the engine is stopped, the brake booster does not work

- › Depress the brake pedal more forcefully.

Handbrake**Operation****⚠ WARNING**

Risk of an accident!

An insufficiently released parking brake will impair the function of the brake system.

- ▶ Fully release the parking brake before driving.

Applying

- › Pull the lever up to the stop position.

The display  lights up.

Releasing

- › Pull the lever up a little and push in the lock button.
- › Press and hold the lock button and pull the lever completely down.

Driver assist systems**Braking and stabilising systems****Overview****Electronic Stability Control (ESC)**

ESC helps to stabilize the vehicle in borderline situations (e.g. when the vehicle starts to skid). ESC brakes the individual wheels to maintain the direction of travel.



flashing - ESC is engaged

Anti-Slip Regulation (ASR)

ASR helps to stabilize the vehicle when accelerating or driving on low-grip roads. ASR reduces the drive power transmitted to the wheels when the wheels spin.



flashing - ASR is engaged

Anti-lock Braking System (ABS)

ABS helps maintain control of the vehicle during emergency braking. An ABS intervention is noticeable by pulsating movements of the brake pedal.

Motor Slip Regulation (MSR)

MSR helps to maintain control of the vehicle in the event of a sudden reduction in speed, e.g. on icy roads. If the drive wheels lock, MSR increases the engine speed. As a result, the braking effect of the engine is reduced and the wheels can turn freely again.

Electronic Differential Lock (EDL)

EDL helps to stabilize the vehicle when driving on road surfaces with different grip under the individual wheels. EDL brakes a spinning wheel and transmits power to a different drive wheel.

Hill Hold Control

Hill Hold Control helps when starting off on uphill gradients by braking the vehicle for about 2 seconds after the brake pedal is released.

Operating conditions

- ✓ The gradient is at least 5%.
- ✓ The driver's door is closed.

Electromechanical brake booster (electronic brake force distribution)

electronic brake force distribution facilitates operation of the brake pedal. At the same time, charging of the high-voltage battery is made possible through regenerative braking.

After switching off the ignition, the electronic brake force distribution function is either restricted or not available.

Regenerative braking

Regenerative braking produces energy that is stored in the high-voltage battery. The force of the braking effect depends on the selected driving mode, as well as the state of charge of the high-voltage battery.

During regenerative braking, pulsating movements of the brake pedal and fluctuating decelerations of the vehicle can occur.

Troubleshooting

ESC or ASR faulty/deactivated by the system



illuminates

- › Stop the engine and start again.
- › If the indicator light does not go out after covering a short distance, seek the help of a specialist garage.

ABS faulty



illuminates

- › You may continue driving, exercising appropriate caution. Seek the help of a specialist garage.

Brake system and anti-lock braking system faulty



illuminates together with 

- › Stop driving! Seek the help of a specialist garage.

Electromechanical brake booster faulty



illuminates

- › Stop driving! Seek the help of a specialist garage.

Cruise control system

Functionality

The cruise control system maintains the set speed without the accelerator pedal having to be operated. However, this is only done to the extent permitted by engine performance or engine braking.

⚠ WARNING

Risk of the cruise control system starting unintentionally!

- ▶ Deactivate cruise control after use.

Status display in the instrument cluster display



illuminated - the cruise control system is activated



illuminated - cruise control is active

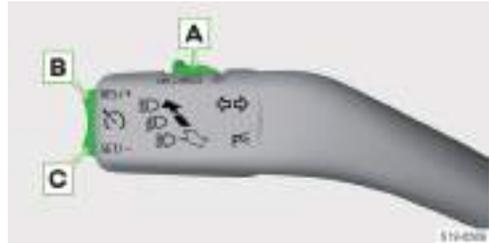
When cruise control starts, the set speed is displayed.

Operating conditions

- ✓ The driving speed is higher than 20 km/h.

Operation

Operating with the lever



- A** **ON** Activate cruise control (cruise control deactivated)
OFF Deactivate cruise control
CANCEL Interrupt control (sprung position)
- B** **RES/+** Resume cruise control¹⁾/Increase speed
- C** **SET/-** Start control with current speed/Reduce limit

Accelerate temporarily

- › Depress the accelerator pedal.

After you release the accelerator, the speed drops to the previously stored value.

Interrupting cruise control

- ▶ After pressing the brake pedal.
- ▶ After an ESC intervention.

Lane Assist

Usage

Lane Assist helps to keep the vehicle within the lane. It is based on the boundaries of a lane. These may include lane markings, road edges or objects such as curbs or possibly traffic cones.

The system is intended primarily for use on highways.

Functionality

As the vehicle approaches a lane marking, the system executes a steering movement in the opposite direction from the lane marking. The steering intervention can be overridden manually.

¹⁾ If no speed is set, the current speed is adopted.

No system intervention occurs when changing lane with the turn signal on.

› If the system is still not available, seek the help of a specialist garage.

Status display in the instrument cluster display



lights up - System is activated and ready to intervene



lights up - System intervenes

Warning through steering wheel vibrations

If the steering wheel vibrates, this means the system is unable to keep the vehicle in the lane.

› Correct the steering movement.

Operating conditions

- ✓ The driving speed is higher than 60 km/h.
- ✓ The lane markings are clearly visible.

Operation

Automatic activation

Lane Assist is automatically activated when the ignition is switched on.

Deactivation

› Press the  OFF button.

The symbol in the button comes on when deactivated.

Function restriction

The system function may be restricted in the following cases.

- ▶ The field of view of the sensor is limited by a dirty screen or an obstacle or a preceding vehicle.
- ▶ In the event of unfavourable weather conditions.
- ▶ When driving around a sharp bend.
- ▶ When driving on a steep road or in ruts.
- ▶ Driving lane too narrow.

⚠ WARNING

Danger of incorrect steering intervention!
Certain objects or markings on the road may be erroneously recognized as lane markings.

- ▶ Always keep your hands on the steering wheel and be prepared to override the steering intervention.

Troubleshooting

Message regarding system unavailability

The symbol  OFF in the button comes on.

- › Clean the windscreen in the sensor area.
- › Stop the engine and restart again after a short time.

Park Assist systems

Park Pilot parking aid

Functionality

If an obstacle is detected, the Infotainment will display a visible message and an audible signal will sound.

The interval between the signals becomes shorter as the clearance is reduced. At a distance of less than 30 cm from the obstacle, a continuous tone sounds.

Display

The recorded areas vary according to the equipment.



🔊 Acoustic signals on/off

- Obstacle at a distance of less than 30 cm
- Obstacle at a distance of more than 30 cm
- Obstacle outside the route

Operating conditions

- ✓ The driving speed is lower than 15 km/h.

Operation

Switching on

- › Engage reverse gear.

Switching off

- › Disengage reverse gear.

Function restriction

The system might not warn of an obstacle e.g. in the following cases, or a warning may only be issued incorrectly.

- ▶ Unfavourable weather conditions.
- ▶ The detected obstacles are moving.
- ▶ Sensor signals are not reflected by the surface of the obstacles.
- ▶ It is a small obstacle, e.g. a stone or a pillar.

Troubleshooting

After switching on, an audible signal sounds for 3 seconds and there is no obstacle near the vehicle

- › Seek the help of a specialist garage.

High-voltage system

High-voltage system and high-voltage battery

What you should be mindful of

Warning stickers about high voltage



The warning stickers are located on high-voltage components.

Warning stickers relating to hot surfaces



The warning sticker is located on components that can become noticeably warm.

⚠ DANGER

Improper handling of the high-voltage system and battery can result in burns, injuries or fatal electric shock.

- ▶ It must always be assumed that the high-voltage battery is charged and that the high-voltage system is live. This also applies when the electric drive is switched off and the ignition is switched off.
- ▶ Do not touch the high-voltage cables or the high-voltage battery, even with the aid of other objects.
- ▶ Do not carry out any work on the high-voltage system or the high-voltage battery.
- ▶ Do not open or repair the components of the high-voltage system.
- ▶ Do not replace, remove or disconnect the orange high-voltage cables.
- ▶ Do not open, replace, or remove the cover of the high-voltage battery.

- ▶ Work on the high-voltage system and the systems influenced by it may only be carried out by qualified service technicians.
- ▶ When working on the high-voltage system and the high-voltage battery, the specifications and guidelines of the ŠKODA AUTO company must be adhered to.
- ▶ Before carrying out any work on the vehicle, where there is a risk of damaging the components of the high-voltage system, the vehicle must be free from any voltage. This work may only be carried out by qualified service technicians.
- ▶ Damage to the vehicle or the high-voltage battery can result in the escape of toxic and flammable gases. Open the windows so that any escaping gases can escape from the vehicle. Do not inhale the gases.
- ▶ Avoid contact with liquids and gases leaking from the high-voltage battery.
- ▶ In the event of fire, leave the vehicle and stay at a safe distance. Inform rescuers about the fact that it is a vehicle with a high-voltage battery.

⚠ CAUTION

Touching the floor of the vehicle or an accident may damage the high-voltage battery.

- ▶ Contact a specialist company immediately and ensure the high-voltage battery is checked.

ⓘ NOTICE

In the event of a vehicle with a flat high-voltage battery, there is a risk of irreversible damage to the high-voltage battery during extended periods of use

- ▶ A flat high-voltage battery must be recharged immediately!

ⓘ NOTICE

If the vehicle is stationary for several months, the high-voltage battery can go flat.

This can lead to the high-voltage battery being damaged at high ambient temperatures and a low charge state.

- ▶ Always ensure there is a sufficient state of charge with the high-voltage battery!

ⓘ If the battery is left standing for long periods in very cold environments, the low internal temperature of the high-voltage battery can reduce the range and limit the driving performance.

High Voltage System Overview

The high-voltage system in the vehicle consists of the following main components.

- ▶ High-voltage battery.
- ▶ Power electronics.
- ▶ Electric motor.
- ▶ High-voltage air-conditioning compressor.
- ▶ Charger for the high-voltage battery.

- ▶ Charging socket.
- ▶ Orange high-voltage cable and plug.
- ▶ High-voltage heating system.

i The high-voltage battery is located under the vehicle floor and is not accessible to users.

Troubleshooting

Fault in electric drive system

 illuminates
Message regarding fault in the electrical system

- ▶ You may continue driving, exercising appropriate caution. Seek the help of a specialist garage.

 illuminates
Message regarding fault in the electrical system

- ▶ Stop driving! Stop the vehicle and stop the engine.
- ▶ Seek the help of a specialist garage.

Electrical system overheated

 illuminates together with 

Message regarding overheating in the electrical system

- ▶ Stop driving! Stop the vehicle and stop the engine.
- ▶ Do not top up with coolant!
- ▶ Seek the help of a specialist garage.

Fault in the engine control system

EPC  illuminates
▶ Seek the help of a specialist garage.

Charging of high-voltage battery

What you should be mindful of

⚠ WARNING

Danger of life-threatening electric shock, fire hazard, danger of damage to vehicle.

- ▶ Follow the correct procedure for charging.
- ▶ Connect the charging cable to a power outlet that is protected from both moisture and liquids.
- ▶ Only charge at correctly installed and undamaged sockets and at a faultless electrical installation. Have the sockets and electrical installations checked at regular intervals.
- ▶ Never charge in potentially explosive areas. Components of the charging cable can cause sparks and thus ignite explosive vapours.
- ▶ Protect the charging plugs from moisture and liquids.
- ▶ Do not carry out work on the vehicle while charging.

- ▶ Always remove the charging cable before starting up the vehicle. Fit the protective cap and close the battery charging flap.
- ▶ Never charge several vehicles at the same time at the mains sockets of a fuse circuit.
- ▶ Observe the maximum charge capacity of the fuse circuit used. If the charging cable is plugged into a socket of the same circuit together with other consumers, the circuit may be overloaded and the charging process may be interrupted.

⚠ WARNING

- ▶ Never use damaged charging plugs or charging cables.

ⓘ NOTICE

When fast charging with direct current (DC), the charging process is carried out using a very high charging current. Frequent rapid charging (DC) can permanently reduce the charging capacity of the high-voltage battery.

- ▶ Mainly charge the high-voltage battery with alternating current (AC).

ⓘ NOTICE

Long periods with the vehicle left standing with a fully charged high-voltage battery for several months can lead to a permanent reduction in the charging capacity of the high-voltage battery.

- ▶ Avoid prolonged vehicle downtimes when the high-voltage battery is at a high state of charge.

i At very low and very high temperatures, there may be restrictions when charging the high-voltage battery. The charging time may be longer.

i As the state of charge of the high-voltage battery increases during charging, the ability of the high-voltage battery to absorb energy decreases. This slows down the charging process.

Overview

Charging socket and charging indicator



- A** Charging indicator
- B** Charging socket (AC alternating current)
- C** Charging socket (DC direct current)

Charging indicator

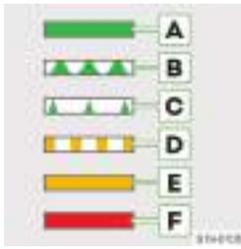


Plate on the interior of the battery flap

- A Illuminates in green:** high-voltage battery is charged, charging process is complete
- B Pulsating green:** high-voltage battery is charging
- C Flashes green** (about 1 minute after connecting the charging cable): time-delayed charging is activated, but has not yet started
- D Flashes yellow:** selector lever is not in position **P**
- E Lights up yellow for several seconds:** charging plug inserted in charging socket is detected
Continuously illuminated in yellow: Charging plug is plugged into the charging socket, but no mains power was detected. Check the power supply or mains power.
- F Lights up red:** Charging plug is not locked into the charging socket. Disconnect the charging plug and insert it again into the charging socket until it stops. If the fault persists, seek the help of a specialist company.
Flashes red: Fault with the charging system of the vehicle. Seek the help of a specialist garage.

Charging options

- ▶ Public charging station (AC alternating current).
- ▶ Home Charging Station - Wall box (AC alternating current).
- ▶ Fast charging at charging station (DC direct current).
- ▶ Charge at usual mains socket.

Home Station (Wall box)

When charging with a home charging station, a higher charging power is achieved than using a standard mains socket. The charging time is considerably shortened.

I For information about purchasing a suitable home charging station (Wall box), please ask a ŠKODA partner.

Ⓜ NOTICE

- The installation of the home charging station (wall box) must be carried out by qualified personnel.
- ▶ Before installing the home charging station, ensure the electrical installation of the house is checked.

- ▶ Ensure the electrical installation and the home charging station are checked regularly by qualified personnel.

Charging

⚠ WARNING

Risk of electric shock!

- ▶ Follow the correct procedure for charging. Do not disconnect the charging cable during charging.
- ▶ Never use the charging cable with an extension cord, power strip, adapter or timer.

Ⓜ NOTICE

- ▶ To operate the charging station, follow the instructions on the charging station.

Before charging

- › Secure the vehicle with the parking brake.
- › Move the selector lever to position **P**.
- › Turn off the engine.

I If the ignition does not necessarily need to be switched on, switch it off before charging begins. Leaving the ignition switched on can extend the charging time.

Connect the charging cable

- › Fully unwind the charging station cable.

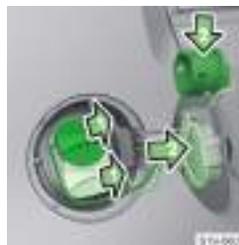
Or:

- › Fully unwind the charging cable and connect it to the charger socket or to a standard mains socket.



- › Open the battery flap on the vehicle.

- › Unlock the vehicle. The protective cap of the charging socket is unlocked.



- › To charge using AC alternating current power, remove the protective cap of the charging socket (AC).
- › Put the protective cap on the battery charging hatch.

Or:

- › To charge with DC direct current, remove the upper cap of the charging socket (AC) and then the lower protective cap of the charging socket (DC).
- › Put the protective caps on the battery charging hatch.

- › Carefully insert the charging plug for the charging cable into the charging socket as far as it will go.
- › The charging plug is locked automatically, and appears in the display of the instrument cluster. .

Start the charging process

Charging starts automatically after connecting the charging cable.

Or:

- › If necessary, start off the charging process at the charging station.

Charging indicator

- ▶ The charging indicator on the charging socket pulsates green.
- ▶ The symbol in the button  in the centre console pulsates.
- ▶ In the instrument cluster, .
- ▶ The remaining charge time is shown on the instrument cluster display.

Automatic ending of the charging process

After charging, the charging process is automatically ended. The charging plug remains locked in the charging socket.

End the charging process with the button on the key.

- › Press the  button on the key.

The charging process is terminated and the charging plug is unlocked in the charging socket for 30 seconds. If the charging plug is not unplugged from the charging socket, charging continues after 30 seconds.

Interrupt or stop the charging process with the button

- › Press the  button in the centre console.

The charging process is interrupted. The charging plug remains locked in the charging socket.

- › To continue charging using alternating current (AC), press the button  again.

Stop the charging process at the charging station

- › At the end of the charging process, follow the instructions at the charging station.

After the charging process

- › Press the  button on the key.

The charging process is terminated and the charging plug is unlocked in the charging socket for 30 seconds.

- › Disconnect the charging plug from the charging socket.
- › Attach the protective cap to the charging socket.
- › Close the battery flap.
- › Where necessary, disconnect the charging cable from the charger or from the mains socket.

 If you leave the charging cable connected after charging using alternating current (AC), the high-voltage battery will not be discharged by electrical consumers in the vehicle. These consumers are powered by the charger.

Initial charging and charging for longer service life

If the high-voltage battery is new or has not been charged for a long time, the maximum state of charge of the high-voltage battery may only be reached after several charges. This is due to technical reasons and does not constitute a malfunction.

NOTICE

Danger of irreversible damage to the high-voltage battery.

- ▶ If the vehicle is not used for a long period of time, charge the high-voltage battery after a maximum of four months.

Setting the charging process

Adjustments to applications

The following applications can be used, for example, to set the delayed charge (departure time) or the lower battery charge limit.

- ▶ ŠKODA Move&Fun application » page 47.
- ▶ ŠKODA Connect application » page 46.

Prerequisites for starting time-delayed charging

- ✓ The vehicle is connected to a charger that supports time-delayed charging.
- ✓ Time-delayed charging is activated in the application.

 If, after the vehicle has been connected to the charger, the state of charge is lower than the set lower battery charge limit, the high-voltage battery is charged immediately to the set charge limit.

Change between time-delayed charging and instant charging

For a change to happen, the following pre-requisites must be met.

- ✓ The vehicle is connected to a charger that supports time-delayed charging.
- ✓ Time-delayed charging has been activated, but has not started yet.
- › To start time-delayed charging, press the button  in the centre console.

Pressing the button  again will interrupt the charging process. Time-delayed charging is reactivated.

Troubleshooting

Low state of charge of the high-voltage battery

 illuminates

- › The high-voltage battery is charging.

When the high-voltage battery is low, the Eco or Eco+ driving profile can be activated.

 lights up - the high-voltage battery is nearly discharged

- › Charge the high-voltage battery immediately.

When the high-voltage battery is almost discharged, the Eco+ driving profile is activated. The maximum speed can be limited to 80 km/h.

Manual release of the charging plug from the charging socket

If the charging plug remains locked in the charging socket after charging is complete and cannot be unplugged, proceed as follows.

- › Press the button  in the centre console and at the same time the button  in the driver's door.
- › Disconnect the charging plug from the charging socket.
- › Have the vehicle checked immediately by a specialist garage.

Charging does not start or is cancelled

A message indicating that no charging is possible is displayed.

- › Disconnect the charging cable from the vehicle and plug it in again.

Or:

- › Use another charging option.
- › If the charging process does not start or is interrupted again, seek the help of a specialist garage.

Fast charging with DC is not possible

A message indicating that no fast-charging is possible is displayed.

- › Charge the high-voltage battery using alternating current.
- › Seek the help of a specialist garage.

Charging time increases

If the high-voltage battery is too hot after driving, the charging current can be systematically reduced by subsequent charging in order to protect the high-voltage battery from overheating. This lengthens the charging time.

Display the remaining charge time

When charging, a charging time of max. 10.5 hours is shown in the display of the instrument cluster or in the ŠKODA Connect application.

If charging is carried out at a standard mains socket or the charging time is extended for technical reasons, the charging time may be more than 10.5 hours. In this case, the charging time does not begin to shorten until the remaining charging time has fallen below 10.5 hours.

Charging cable

What you should be mindful of

We recommend that you only use charging cables supplied by ŠKODA AUTO. With these, the reliability as well as correct functionality are guaranteed.

⚠ WARNING

Risk of short circuit as well as serious or fatal injuries!

- ▶ Only use a suitable charging cable to charge the high-voltage battery.

🔍 NOTICE

- ▶ Have the charging cable checked regularly by a qualified service technician.

Information on the use of the charging cable

- ▶ Protect the parts of the charging cable from unwanted stress, e.g. from overrunning, falling, pulling, kinking or bending over sharp edges.
- ▶ When disconnecting from the socket or charger, do not pull on the cable but only on the plug.
- ▶ After using the charging cable, insert the protective caps.
- ▶ Protect the parts of the charging cable from intense sunlight (the outside temperature must not exceed 50 °C).
- ▶ Do not immerse parts of the charging cable in water and ensure it is protected from snow or ice.

Before driving abroad

Check whether your charging cable is suitable for the specific procedures in places in each country.

[i] In Norway, for example, the construction of electrical systems is based on different technical specifications than those in other European countries.

Functionality

Charging cable type

- ▶ Charging cable for charging stations (Mode 3).
- ▶ Charging cable for standard power outlets (Mode 2).

Charging cable for charging stations (Mode 3)



The charging cable can be used to charge vehicles at public AC charging stations that do not have an integrated charging cable.

Depending on the vehicle equipment and charging cable type, charging is possible with a maximum charging

current of 16A or 32A.

At some charging stations that offer charging with a charging current of 32 A, charging with a cable intended for charging with a charging current of 16 A is not possible.

Charging cable for standard power outlets (Mode 2)

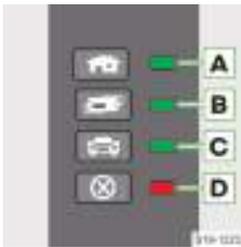
The charging cable can be used for charging at standard power outlets.

Control box (Mode 2)

Through the control box, the charging plug is de-energised until it is plugged into the charging socket of the vehicle.

When the charging cable is connected to the power outlet, the control box automatically carries out a self-test. All warning and indicator lights illuminate briefly and go out one after the other.

The current operating status is then displayed.



- A** Indicator light power plug (plugged into the mains socket)
- B** Indicator light control box
- C** Indicator light vehicle
- D** Warning light

Overview of the cable control box

Indicator lights for the operating display (Mode 2)

A illuminates	Charging cable connected to the mains.
A B illuminates C flashes ^{a)}	High-voltage battery is charging.
A B C illuminates	Charging cable connected to the mains and to the vehicle. Charging has not started or has already been completed.
^{a)} If the indicator light C slowly flashes, the charging current is limited.	

Temperature monitoring (Mode 2)

The charging cable is equipped with a temperature monitoring system on the control box and the mains plug.

The temperature monitoring system is triggered if the charging cable heats up too much. It may also do so if you have taken it with you beforehand in an overheated luggage compartment or in strong sunlight.

When the charging current through the control box is reduced, the warning light **D** flashes. As soon as the charging cable has cooled down sufficiently, the charging current is automatically increased.

If charging is interrupted by the control box, the indicator light **A** flashes, as well as the warning light **D**. The indicator lights **B** and **C** go out.

- › Disconnect the charging cable and allow it to cool.
- › If the problem persists, seek the help of a specialist garage.

Fault indications (Mode 2)

A fault is indicated by the indicator lights in the control box.

A flashes D lights up/ flashes	Power supply or socket fault.
B flashes D lights up/ flashes	Control box fault.
C flashes D lights up/ flashes	Vehicle fault.

In the event of a fault, the charging process is interrupted.

- › Seek the help of a specialist garage.

The control box can also recognise the following situations as a fault.

- ▶ A charger is connected to the 12 volt vehicle battery.
- ▶ The vehicle is in close proximity to high voltage power lines.
- ▶ The vehicle is not on its wheels, but, for example, is raised up with a lift.

Engine compartment

Bonnet

Opening the bonnet

Before opening

- › Make sure the windscreen wiper arms are folded down onto the windscreen.
- › Keep everyone away from the engine compartment.

To open



- › Pull the release lever underneath the dash panel.



- › Release the lock.



- › Open the bonnet.
- › Remove the bonnet stay from the holder and insert the end of the stay into the opening in the bonnet.

Closing

- › Lift the bonnet.
- › Unhook the bonnet stay and insert it into the holder.
- › Fold the bonnet down and release it with a distance of 30 cm remaining.
- › Check that the bonnet is closed.

① NOTICE

- › Do not press down on an unclosed bonnet.

Coolant

Checking the fill level and topping up

Test conditions

- ✓ Park the vehicle on a horizontal surface.
- ✓ The engine is turned off and cooled.

Checking the level



The fill level must be within the marked range.

- › If the fill level is below the mark **MIN**, top up the coolant.

① NOTICE

Danger of damage to the engine compartment!

- ▶ Do not top up the coolant above the marked area. The coolant could be forced out of the cooling system when heated.

① NOTICE

There must be a small quantity of coolant in the tank.

- ▶ Do not add coolant when the tank is empty.
- ▶ Stop driving! Seek the help of a specialist garage.

Refilling

⚠ CAUTION

Risk of scalding!

The cooling system is pressurised.

- ▶ Do not open the cap of the coolant expansion tank while the engine is warm. Let the engine cool down.

- › Place a rag on the lid of the tank and carefully unscrew the lid.
- › Refill with coolant of the correct specification.
- › Screw on the cap until it clicks into place.

Specification

Use the G12evo (TL 774 L) additive for refilling.

① NOTICE

Risk of damage to the cooling system and the engine!

Adding coolant that does not conform to the correct specification can reduce the corrosion protection of the cooling system.

Troubleshooting

Coolant

 lights up or flashes – the coolant temperature is too high or the coolant level is too low.

- › Check the coolant level.

The coolant level is OK:

- › Check the fuse for radiator fan, replace if required » page 65, *Replacing a fuse*.

The fuse is OK, the indicator light comes on or flashes again:

- › Stop driving! Seek the help of a specialist garage.

There is no coolant of the correct specification available

- › Top up with distilled or demineralised water.
- › Have the correct coolant mixing ratio corrected by a specialist garage as soon as possible.

Another substance was used for topping up, other than distilled or demineralised water:

- › Have the coolant changed by a specialist garage.

It is not possible to top up with a sufficient amount of coolant

- › Stop driving.
- › Stop the engine and seek the help of a specialist garage.

There is a loss of coolant

- › Top up the coolant and seek the help of a specialist garage.

Vehicle battery and fuses

Vehicle battery

Functionality - Discharge protection

Possible causes of battery discharge

- ▶ Frequent short-distance traffic.
- ▶ Low temperatures.
- ▶ Vehicle stationary for a long period of time.

System-related discharge protection measures

- ▶ Switching off certain consumers or limiting their power.

Checking and charging the vehicle battery

Checking the condition

The battery condition is checked by a specialist garage during servicing.

Checking the acid level

Applies to a vehicle battery with an acid level indicator.



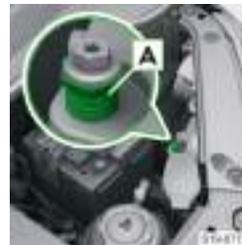
- › Tap on the indicator before testing, to clear air bubbles.
- ▶ Black colour - the acid level is OK.
- ▶ Colourless or pale yellow colour - acid level is too low, the battery must be replaced.

Requirements for the charging process

- ✓ Ignition switched off.
- ✓ Power consumers switched off.

Vehicle battery charging process

To charge the vehicle battery fully, set a charging current of max. of 0.1 times the battery capacity.



Earth point

- › Connect the ⊕ terminal of the charger to the ⊕ terminal of the vehicle battery.
- › Connect the ⊖ terminal of the charger to the earth point **A**.
- › Plug the charger's power cable into the socket and switch on the device.

- › After charging, switch off the charger and unplug the power cable from the socket.
- › Disconnect the charger terminals from the vehicle battery.

⚠ WARNING

Risk of explosion!

- ▶ During charging, hydrogen is released. An explosion can also be caused by sparks, for example, when disconnecting or loosening the cable connector.
- ▶ Never charge a frozen or thawed vehicle battery.
- ▶ Do not carry out the so-called quick charging of the vehicle battery yourself, but have it carried out by a specialist garage.

① NOTICE

A flat vehicle battery can freeze easily!

Troubleshooting

Vehicle battery is not charging while driving



illuminates

- › Seek the help of a specialist garage.

Fault with vehicle battery

A message in the display of the instrument cluster indicating a fault on the vehicle battery or on secondary systems.

- › Seek the help of a specialist garage.

The state of charge of the vehicle battery is insufficient

A message in the display of the instrument cluster regarding low charge or discharged vehicle battery.

- › Charge the vehicle using a charger.

Disconnecting, connecting and replacing

⚠ CAUTION

Risk of fire!

- ▶ Do not mix up the connection cables.

Disconnecting

- › Close all electrically operated windows.
- › Switch off the ignition and any connected power consumers.
- › Disconnect the ⊖ terminal and then the ⊕ terminal.

Connecting

- › Connect the ⊕ terminal and then the ⊖ terminal.

After switching on the ignition, the warning lights are lit up. .

- › If, after a short distance, one of the above-mentioned indicator lights does not go out, seek the help of a specialist garage.

Commission these functions after disconnecting and connecting the vehicle battery

- ▶ Clock setting » page 37.
- ▶ Window operation.

Changing

The new vehicle battery must have the same parameters as the original battery. Have the replacement carried out by a specialist garage.

Using the jump-starting cable

What you should be mindful of

⚠ WARNING

Risk of explosion and chemical burns!

- ▶ Do not jump start with the battery of another vehicle under the following conditions.
 - ▶ The discharged vehicle battery is frozen. A discharged vehicle battery can freeze at temperatures just below 0°C.
 - ▶ The battery acid level is too low » page 63.

Use jump leads with a sufficient cross section and insulated terminal clamps.

The rated voltage of both batteries must be 12V. The capacity (in Ah) of the charging battery must not be significantly lower than the capacity of the discharged battery.

Jump-starting with the battery of another vehicle

⚠ WARNING

Risk of injury and danger of vehicle damage!

- ▶ Lay the jump start cables so that they cannot become caught by rotating parts in the engine compartment.

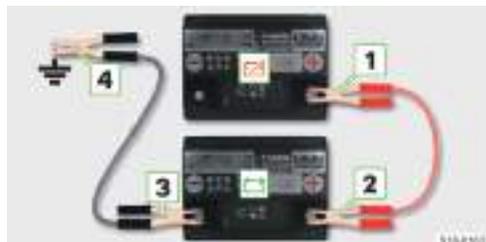
① NOTICE

Short circuit!

- ▶ The non-insulated parts of the terminal clamps must not touch each other.
- ▶ The cable connected to the positive pole of the battery must not come into contact with electrically conductive vehicle parts.
- ▶ The vehicles must not touch each other.

Connect the jump start cable

- › Connect the terminal clamps of the jump start cables in the order shown in the legend.



- flat battery / - current-emitting battery

- 1 ⊕ pole of the flat battery
- 2 ⊕ pole of the current-emitting battery
- 3 ⊖ pole of the current-emitting battery
- 4 † Earth point of the engine to be started



Earth point

Start the vehicle

- › Start the engine of the current-giving vehicle and let it idle.
- › Start up the vehicle with the flat battery.

Disconnecting the cable

- › Disconnect the cables in the reverse order from connection.

Fuses

What you should be mindful of

ⓘ NOTICE

Fire hazard and risk of damage to the electrical system.

- ▶ Do not repair fuses or replace them with stronger fuses.
- ▶ Replace the defective fuse with a new fuse with the same amperage.
- ▶ We recommend using replacement fuses from the ŠKODA Genuine Accessories range. These guarantee reliable and safe consumer protection.
- ▶ If a newly inserted fuse blows again, seek the help of a specialist garage.

ⓘ One fuse may belong to several consumers. One consumer may have several fuses.

High-voltage system fuse (fuse for rescue workers)

The high-voltage system fuse is provided with a yellow sticker so that the emergency services can switch off the high-voltage in the vehicle as quickly as possible.

⚠ WARNING

Danger to life or risk of an electric shock and serious burns!

- ▶ Do not change the high-voltage system fuse yourself!

- ▶ Seek the help of a specialist garage.

Functionality



Blown fuse

Conditions for the replacing a fuse

- ✓ Ignition key removed.
- ✓ All consumers switched off.

Replacing a fuse

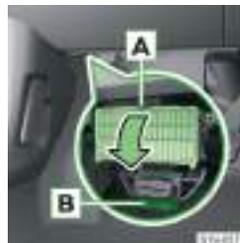


- › Replace the fuse with the clip located in the fuse area below the panel.
- › Use the appropriate end of the clamp according to the fuse dimensions.

Fuses in the dash panel

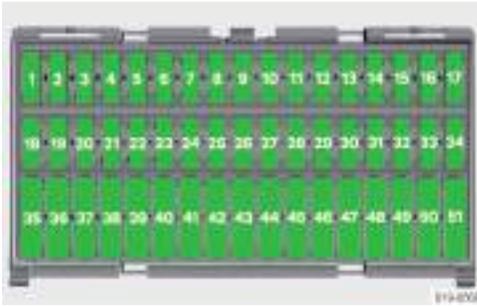
Overview

Access to the fuses



- › Push the fuse lug **A** downwards and open the fuse box cover.
- › Switch the fuse with clip **B**.
- › Close the cover until it engages securely.

Fuses overview

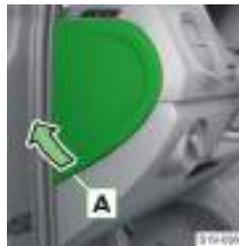


Fuse number	Consumer
1	Instrument cluster, engine management system
2	High-voltage battery, diagnostics connection, air conditioning
3	Not used
4	Not used
5	Control lever under the steering wheel (cruise control, lights), on-board power supply control system
6	Electric exterior mirror adjustment, light switch, light
7	Engine control system
8	Charging the high-voltage battery, selector lever, brake booster, drive control system
9	Airbags, key switch for passenger airbag shutdown
10	Parking aid
11	Front camera for assistance systems
12	Not used
13	Not used
14	Rear window wiper
15	Light switch
16	Steering power assistance, ignition lock
17	Lever under the steering wheel (windscreen wipers, windscreen washer system)
18	Charging of high-voltage battery
19	Not used
20	ESC, control lever under steering wheel
21	Not used
22	Not used
23	Engine control system
24	Control lever under the steering wheel (main beam)
25	Front and rear windscreen wiper system
26	Instrument cluster, main relay
27	Interior lighting
28	Diagnostic connection
29	Electronic components
30	Exterior mirror heating

Fuse number	Consumer
31	Radiator fan
32	Indicator and brake light, daytime running lights
33	Not used
34	Not used
35	Not used
36	12 volt socket
37	Not used
38	Infotainment
39	Not used
40	Engine control system
41	Central locking
42	Coolant pump
43	Seat heating in the front, electrical components
44	High-voltage battery
45	Light switch
46	Heated rear window
47	Electric windows on the passenger side
48	Horn
49	Windscreen wiper
50	Reverse light, dipped beam
51	Electric windows on the driver side

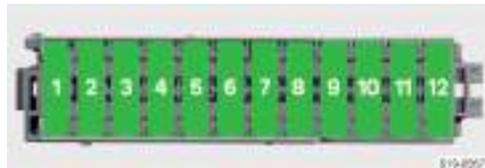
Overview

Access to the fuses



- › Insert a slotted screwdriver in the area **A** under the side cover of the control panel and release the cover.
- › Remove the cover.
- › Change the fuse.
- › Insert the guard and push it until it securely locks into place.

Fuses overview



Fuse number	Consumer
1	Information system electronics
2	Brake system
3	ignition key
4	Heating
5	Air Conditioning

Fuse number	Consumer
6	Service shutdown of voltage system
7	Air Conditioning
8	Charging the high-voltage battery, selector lever, rain light sensor
9	Headlights
10	Headlights
11	Heated windscreen
12	Heated windscreen

Fuses in the engine compartment

Overview

Access to the fuses



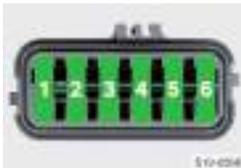
- › Simultaneously press the side locking buttons on the fuse box cover and remove the cover upwards.
- › Change the fuse.
- › Fit the cover and click into place.

ⓘ NOTICE

Danger of water entering the fuse box.

- ▶ Fit the cover correctly and click into place securely.

Fuses overview



Fuse number	Consumer
1	ESC
2	Brake servo
3	Control lever under the steering wheel
4	ESC
5	Battery data module
6	Ignition lock, start

Wheels

Tyres and rims

What you should be mindful of

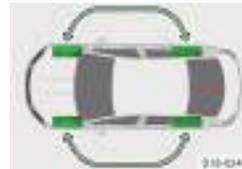
ⓘ NOTICE

- ▶ Protect tyres from contact with lubricants and fuel.
- ▶ Always store wheels or tyres in a cool, dry and, where possible, dark place. Tyres without rims should be stored in an upright position.
- ▶ Alloy rims can be damaged by grit.

Causes of uneven tyre wear

- ▶ Improper tyre pressure.
- ▶ Driving style (e.g. fast cornering, rapid acceleration and deceleration).
- ▶ Wheel alignment error.
- ▶ Incorrect wheel balancing.

Wheel changes



For uniform wear on all tyres, we recommend that you change the wheels every 10,000 km according to the schedule.

Advice for tyre assembly

- › Follow the specified running direction, otherwise the driving characteristics may be impaired. The direction of rotation of the tyres is marked by arrows on the wall of the tyre.
- › Always replace the tyres by the axle.

Additional information

Only fit radial tyres of the same type, size (rolling circumference) and the same tread pattern on one axle.

Approved tyre sizes are specified in the technical vehicle documentation and in the declaration of conformity (in the so-called COC Document).

The declaration of conformity can be obtained from a ŠKODA Partner (valid for some countries and some models).

Overview of tyre labelling

Explanation of tyre markings

e.g. 175/65 R 14 82 T

175 Tyre width in mm

65 Height/width ratio in %

R Code letter for the type of tyre - Radial

14 Diameter of wheel in inches

82 load index

T Speed symbol

load index

The load index indicates the maximum permissible load for each individual tyre

80 450 kg

81 462 kg

82 475 kg

83 487 kg

Speed symbol

The speed symbol indicates the maximum permissible speed for a vehicle fitted with tyres in the category concerned

S 180 km/h

T 190 km/h

U 200 km/h

H 210 km/h

⚠ WARNING

- ▶ Do not exceed the maximum permissible load bearing capacity and speed for the tyres fitted.

Tread wear indicators

Wear indicators are located in the profile of the tyres that display the permissible minimum tread depth.

Markings on the walls of the tyres with the letters "TWI" or other symbols (e.g. Δ) indicate the position of the wear indicators.

A tyre is to be regarded as worn out when this wear indicator is flush with the tread.

▢ The tread depth can be measured using a tread depth gauge on the ice scraper. The ice scraper is located on the inside of the charging socket cover.

⚠ WARNING

Risk of an accident!

- ▶ Do not use worn tyres.

Tyre manufacturing date

The date of manufacture is indicated on the tyre sidewall.

For example, DOT ... 10 19 means that the tyres were produced in the 10th week of the year 2019.

⚠ WARNING

Risk of an accident!

- ▶ Do not use tyres that are older than 6 years.

Troubleshooting**Help with a flat tyre**

- ▶ Changing the wheel and raising the vehicle.
- ▶ Breakdown kit » [page 70](#).

Change of tyre pressure

 Illuminated - Tyre pressure change

- › Stop the vehicle.

- › Check the tyres and tyre pressures.

All-season or winter tires**Usage**

All-season or winter tyres improve handling in winter weather conditions. They are characterised by 'M+S' and a mountaintop and snowflake symbol .

What you should be mindful of

For the best possible handling, use tyres on all four wheels with a minimum tread depth of 4 mm.

Change winter tyres to summer tyres at the appropriate time. Summer tyres have better driving and braking characteristics on snow- and ice-free roads and at temperatures above 7 °C.

Usage conditions

If all-season or winter tyres are installed that have a lower speed category than the actual specified maximum vehicle speed, then proceed as follows.

- › In the driver's field of view, affix a warning label with the maximum value of the speed category intended for the tyres fitted (applies only to certain countries).

Snow chains**Usage**

The snow chains improve driving in wintry road conditions.

⚠ WARNING

Risk of accident as well as tyre damage!

- ▶ Do not use chains on routes that are free from snow and ice.

What you should be mindful of

- › Before fitting the snow chains, remove the full wheel trims.
- › Only mount the snow chains on the front wheels.

Technical data

Permitted rim/tyre combinations for mounting of snow chains.

Rim size	Tyre size
5Jx14 ET43	165/70 R14

Only fit snow chains with links and locks that are no larger than 13 mm.

Changing the wheel and raising the vehicle

What you should be mindful of

Before changing

- › Park the vehicle securely and secure it from rolling away.
- › Turn off the engine.
- › Let all of the occupants get out. During the wheel change they should not stand on the road, e.g. behind the crash barriers.
- › All doors, the luggage compartment and tailgate close.

Raise vehicle

⚠ WARNING

Always ensure the base plate of the lifting jack cannot slip!

- ▶ Provide a wide and firm base under the jack on loose surfaces.
- ▶ Create a non-slip base (e.g. a rubber floor mat) under the jack on a smooth surface.
- ▶ Always raise the vehicle with the doors closed.
- ▶ Do not insert any body parts under the raised vehicle.
- ▶ Do not start the engine of the lifted vehicle.

ⓘ NOTICE

Danger of damage to vehicle!

- ▶ Make sure that the jack is attached correctly to the bridge of the sill.

After having been changed

- › Check the tyre pressure on the mounted wheel and adjust if necessary.
- › In vehicles with a tyre indicator, save the tyre pressure values in the system.
- › Have the tightening torque of the wheel bolts of the mounted tyres checked with a torque wrench as soon as possible.

The specified tightening torque is 120 Nm.

Drive carefully until the tightening torque is checked.

Replace the damaged tyre. It is not recommended to repair the tyre.

⚠ WARNING

Risk of an accident!

- ▶ Too low a tightening torque may cause the wheel to disengage while driving.

- ▶ Too high a tightening torque can damage the threads and cause the rim to deform.

⚠ WARNING

Risk of an accident!

- ▶ Do not grease or lubricate screws.
- ▶ Do not use corroded or damaged screws.

Changing the wheel and raising the vehicle

Release screws

- › If the vehicle has covers over the wheel bolts or wheel trims, remove them.

⚠ WARNING

- ▶ If you step on the key end when loosening the screw, hold on to the vehicle for better stability.



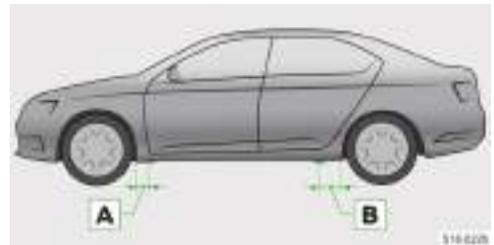
Some vehicles may have anti-theft wheel bolts that protect the wheels from theft.

- › Insert the upper section on the anti-theft wheel bolt until it stops.



- › Place the key on the wheel bolt or on the attachment piece.
- › Turn the screw a maximum of half a turn so that the wheel does not come loose and fall off.

Jacking points for the jack

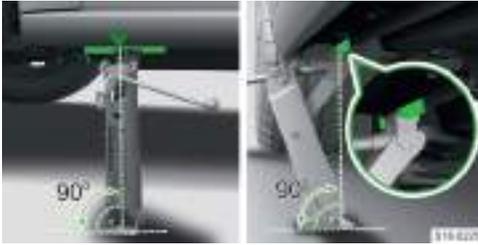


A 20 cm

B 30 cm

Position the jack and lift the vehicle

Use the jack from the tool kit.



- › Position the jack at the jacking point closest to the wheel to be replaced.
- › Insert the crank into the mount on the car jack.
- › Support the base plate of the jack with its full area resting on level ground and ensure that the jack is located in a vertical position at the jacking point.
- › Use the crank to raise the jack until its claw encloses the bar.
- › Continue to lift the vehicle until the wheel is just off the floor.

Changing a wheel

- › Unscrew the screws and place them on a clean surface.
- › Remove the wheel carefully.
- › Attach the wheel.
- › Slightly screw in the screws.
- › Lower the vehicle.

① NOTICE

- ▶ Applies to wheel trims supplied ex-factory or from ŠKODA Original Accessories: the anti-theft wheel bolt should be installed in the position marked on the back of the wheel trim.

Tighten screws

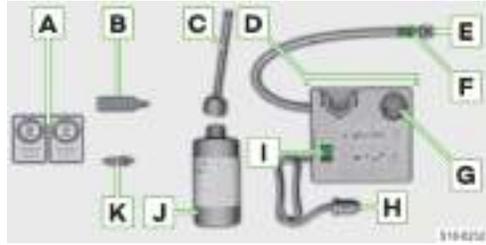
- › Tighten the opposite wheel bolts including the anti-theft wheel bolt one after the other.
- › Reinstall the cover caps of the wheel bolts or the full wheel covers.

ⓘ Keep the label with the code number of the anti-theft wheel bolts. A replacement upper section can be acquired from ŠKODA original parts based on this.

Breakdown kit

Content overview

The kit is located in a box under the floor covering in the luggage compartment.



- A** Sticker with speed indication
- B** Valve remover
- C** Inflation hose with plug
- D** Air compressor (the layout of the controls may be different depending on the type of air compressor)
- E** Tyre inflation hose
- F** Button for pressure reduction
- G** Pressure indicator
- H** 12 volt cable connector
- I** ON and OFF switch
- J** Tyre inflation bottle
- K** Replacement valve core

The declaration of conformity is included with the air compressor or the log folder.

Usage conditions

Performing a repair with the breakdown kit not at all intended to replace a permanent repair on the tyre.

The purpose of the repair is to get you to the nearest specialist garage.

Change the tyre repaired by the breakdown kit as soon as possible.

Before using the kit

- › Park the vehicle securely and secure it from rolling away.
- › Turn off the engine.
- › Let all of the occupants get out. During the wheel repair they should not stand on the road, e.g. behind the crash barriers.
- › Close all doors as well as the bonnet and boot lid.

After using the kit

If a tyre pressure of 2.0 bar can not be achieved, the tyre is too damaged and cannot be sealed with the puncture set.

- › Stop driving. Seek the help of a specialist garage.

Once a tyre pressure of 2.0–2.5 bar is achieved, continue the journey at a maximum speed of 80 km/h (50 mph).

- › Avoid full accelerations, strong braking and fast cornering.

Information for driving with repaired tyres

- › The pressure of the repaired tyre must be checked after driving for 10 minutes.
- › If the tyre pressure is 1.3 bar and less, do not continue! Seek the help of a specialist garage.
- › If the tyre pressure is higher than 1.3 bar, correct the pressure to the correct value of at least 2 bar and continue driving.

ⓘ NOTICE

Danger of damage to the compressor!

- ▶ After the maximum running time of the air compressor, allow it to cool for a few minutes.

⚠ WARNING

Risk of burns!

The tyre inflation hose and the air compressor may become hot when inflated.

- ▶ Allow the air compressor and hose to cool for a few minutes.

Usage restrictions

Do not use the kit in the following cases.

- ▶ The rim is damaged.
- ▶ The outdoor temperature is below the minimum temperature indicated in the manual of the tyre fill-in bottle.
- ▶ Tyre punctures are greater than 4 mm.
- ▶ There is damage to the tyre wall.
- ▶ The expiry date stated on the tyre inflation bottle has expired.

Self-help

Seal the tyres

- › Unscrew the valve cap from the damaged tyre.
- › Unscrew the valve core with the valve insert and place it on a clean surface.
- › Shake the tyre inflation bottle back and forth with sealant.
- › Screw the inflation hose onto the tyre inflater bottle. The film on the closure is pierced automatically.
- › Remove the plug from the inflation hose and push it fully onto the tyre valve.
- › Hold the bottle with the bottom facing upwards and fill all of the sealing agent into the tyre.
- › Remove the filler plug from the valve.
- › Screw in the valve insert.

Inflate tyres

- › Fit the tyre inflation hose of the air compressor to the tyre valve.
- › Secure the vehicle with the parking brake.

- › Start the engine.
- › Plug the connector into the 12 volt socket .
- › Turn on the air compressor.
- › Once a tyre pressure of 2.0-2.5 bar is reached, turn off the air compressor.

Observe the maximum running time of the air compressor according to the directions of the repair kit manufacturer.

- › If an air pressure of 2.0 - 2.5 bar has not been reached, remove the tyre inflation hose from the valve.
- › Drive approx. 10 metres forwards or backwards to allow the sealing agent to distribute in the tyre.
- › Replace the tire inflation hose on the valve and repeat the inflation procedure.

Tyre pressure

What you should be mindful of

ⓘ NOTICE

- ▶ Always adjust the tyre pressure to the load.
- ▶ Check the pressure in all tyres at least once a month and before each longer ride.
- ▶ Check the pressure when the tyres are cold. If necessary, do not reduce the elevated pressure when the tyres are warm.
- ▶ After each change in tyre pressure, save the new values in the tyre control display.

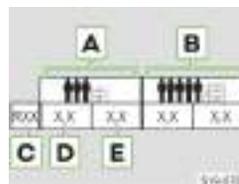
⚠ WARNING

Risk of an accident!

- ▶ If tyre pressure loss is very quick, try to stop the vehicle carefully without heavy steering or heavy braking.

Sticker with prescribed tyre pressures

The sticker with the prescribed tyre pressure values is located under the cover of the charging socket.



A Inflation pressure for half load

B Inflation pressure for a full load

C Tyre diameter in inches

This information only serves as information for the prescribed tyre pressure. This is not a listing of approved tyre sizes for your vehicle.

These are listed in the technical vehicle documentation and in the declaration of conformity (in the so-called COCDocument).

D Tyre pressure reading for the front axle tyres

E Tyre pressure reading for the rear axle tyres

Tyre pressure monitor

Functionality

The tyre pressure monitoring indicator indicates a change in tyre pressure.

Warning when pressure changes

 Illuminated - Tyre pressure change

- › Stop the vehicle.
- › Check the tyres and tyre pressures.

Function restriction

The system is unable to provide a warning in the event of a very rapid tyre pressure loss, e.g. sudden puncture.

The system function may be restricted in the following cases.

- ▶ Uneven load on the wheels.
- ▶ Sporty driving style.
- ▶ Driving on dirt roads.
- ▶ Snow chains fitted.

Saving tyre pressure values

Save tyre pressures with the button

The button for storing tyre pressure values is located in the storage compartment on the front passenger side.

- › Inflate the tyres to the prescribed inflation pressure.
- › Turn on the ignition.
- › Keep the  key pressed down.

The warning light  illuminates in the instrument cluster. After storing the tyre pressure values, an acoustic signal sounds and the warning light goes out.

- › Release the button .

Save the tyre pressures in the following cases.

- ▶ Change of tyre pressure.
- ▶ Change of one or more wheels.
- ▶ Change of position of a wheel on the vehicle.
- ▶ Always after covering a distance of 10,000 km or once a year.

Troubleshooting

Tyre pressure display faulty

 flashes for about 1 minute and stays on

- › Stop the vehicle, switch off the ignition and start the engine.

If the  symbol flashes again after starting the engine, there is a system fault.

- › Continue driving, exercising appropriate caution, and seek the help of a specialist garage.

Wheel bolt cover caps

Remove cover caps and install



Disconnecting

- › Push the pull-off clamp onto the cover cap up to the stop.
- › Remove the cover cap.

Installing

- › Push the cover cap onto the wheel bolt to the stop.

Full wheel frame

Removing and installing the trim

Applies to factory built or original accessory trims from ŠKODA.

Disconnecting

- › Hang the clamps for removing the wheel trims at the edge of one of the openings in the trim.
- › Push the wheel wrench through the clamp, support on the tyre and pull off the wheel trim.

Installing

- › Press the wheel trim onto the wheel rim at the designated valve opening.

When using an anti-theft wheel bolt, it must be located at the location indicated on the bezel.

- › Press the trim, starting at the valve, into the rim on both sides until it engages around the entire circumference.

NOTICE

- ▶ Use hand pressure, do not hit the wheel cover.

Storage space and interior equipment

Emergency equipment

Overview of the emergency equipment

Emergency equipment in the luggage compartment

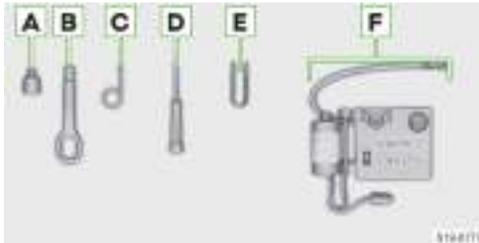
The warning triangle, the tool kit and the first aid kit are located under the floor covering in the luggage compartment.

Storage compartment for the reflective vest



Tool kit

Depending on the equipment, not all of the following components may be included in the tool kit.



- A** Attachment for the anti-theft wheel bolts
- B** Towing eye
- C** Bracket for removing the full wheel covers
- D** Screwdriver
- E** Removal clip for the wheel bolt cover caps
- F** Breakdown kit

The declaration of conformity is enclosed with the jack or the logbook folder.

Fasteners in the boot

Overview



- A** Fasteners for securing the fastening nets
- B** Lashing eye for fastening the load
Max. load 350 kg
- C** Bag hooks
Load on hook max. 1.5 kg

ⓘ NOTICE

Risk of damage to the hook!

- ▶ Do not use the hooks to fasten any objects with straps.

Fastening nets

Overview



The maximum load of the respective fastening nets is 1.5 kg.

Rigid boot cover

Remove and insert

The maximum load of the other fastening nets is 1 kg.

Removing

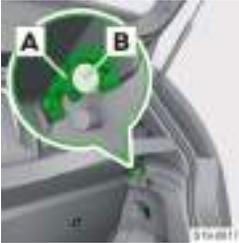


- ▶ Unhook the straps.



- › Hold the raised cover in place and press the underside of the cover on both sides.
- › Remove the cover.

Inserting



- › Insert the holder **A** opposite the holder **B** on both sides of the luggage compartment.
- › Press on the cover from above until it engages.
- › Hook in the retaining straps.

Variable loading floor in the boot

Setting the position

The maximum load of the variable loading floor is 75 kg.

Install in the lower position



- › Grasp the variable load floor by the handle and lift it in the direction of the arrow until it stops.



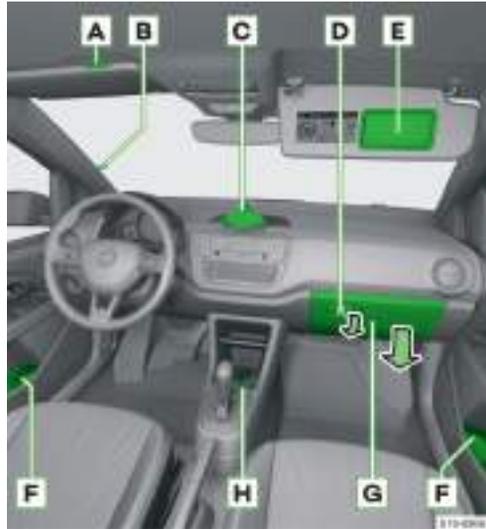
- › Pull out the variable load floor slightly, slide it into the grooves in the direction of the arrow and place it on the luggage compartment floor.

Set the variable loading floor to the upper position

Adjustments to the upper position is done in reverse order.

Overview of passenger compartment

Overview of practical equipment in the front



- A** Car park ticket strap
- B** Ticket holder
- C** Phone holder
There is a USB connection in the holder.
- D** Fold-out pocket hook
Max. load 1.5 kg
- E** Make up mirror
- F** Storage tray
 - ▶ Bottle holder with a capacity of max. 1.5 l
 - ▶ Storage compartment for the waste container
 - ▶ Storage compartment for the reflective vest
- G** Storage tray
Max. load 3 kg
In the compartment, there is a notepad holder, a pen holder, a card holder, a coin holder and a glasses compartment.
› Pull on the handle to open.
- H** 12 volt socket

Overview of the practical equipment in the rear



- A** Coat hook
Max. load 2 kg
- B** Map pockets
- C** Cup holder

⚠ WARNING

- ▶ Only hang lightweight clothing on the hook. Never leave any heavy or sharp-edged objects in the pockets of the items of clothing.
- ▶ Do not use hangers to hang up the clothes.

Cup holder

Overview

Cup holder at the front



- › To fix a beverage container in the holder, open the holder in direction of arrow.
- › Place the cup into the cup holder so that the cup holder clip surrounds the cup securely.

Rear cup holder



⚠ CAUTION

Risk of scalding!

- ▶ Never put hot beverage containers in the cup holder.

ⓘ NOTICE

Risk of damage to the electrical system and to the panels due to spilled drinks.

Multimedia holder

Overview

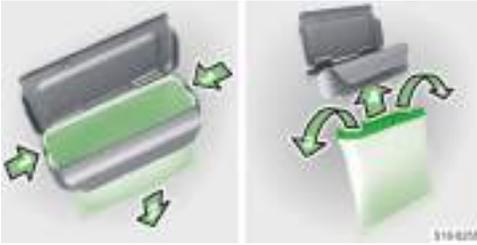
The multimedia holder is inserted in the cup holder.



- A** Storage compartment for a mobile phone

Waste container

Replace bags



Ashtray and cigarette lighter

What you should be mindful of

⚠ CAUTION

Risk of burning or fire!

- ▶ Do not use the ashtray for storing hot or burning objects.
- ▶ Handle the lighter carefully.

Operation

Removable ashtray

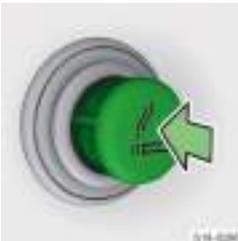


The ashtray is inserted in the cup holder.

ⓘ NOTICE

- ▶ When removing, do not hold the ashtray by the lid.

Cigarette lighter



- ▶ Push in the lighter.
- ▶ Wait until the glowing lighter pops back out.
- ▶ Remove the lighter and use.
- ▶ Push the lighter back in.

The socket of the cigarette lighter serves as a 12 V socket.

Phone holder

Settings



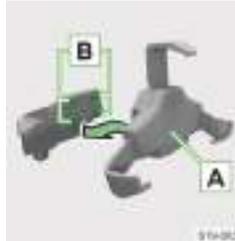
- ▶ To attach the phone, move the lower arms towards each other.
- ▶ To fix the phone, move the upper arm downwards.



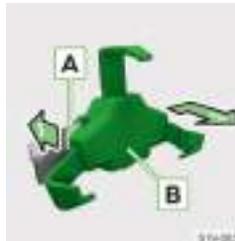
- ▶ To set the upper arm to the home position, press the button **A**.
- ▶ To adjust the lower arms to the starting position, lift the holder with the adapter of the panel and press the button **B**.

Removal and Insertion

Inserting/removing the holder



- ▶ To insert the holder **A** insert it into the holders **B** of the adapter in the direction of the arrow until it clicks audibly into place.



- ▶ To remove the holder from the adapter, press lever **A** and remove the holder **B**.

Insert/remove adapter

- › Insert the adapter into the opening in the panel and push in the direction of arrow until it clicks.



- › Press the unlocking button **A** and remove the holder.

① NOTICE

Risk of damage to the electrical system of the vehicle.

- ▶ Do not allow liquid or moisture to enter the opening for the adapter.

Technical data

In the telephone bracket, a telephone (or similar device) which is 122x56 mm to 164x93 mm can be transversely mounted.

The maximum permissible load of the holder is 200 g.

12-Volt power socket**Operating conditions****① NOTICE**

Risk of damage to the electrical system of the vehicle!

- ▶ Use the sockets only for the connection of approved electrical accessories with a total power consumption of up to 120 watts.

① NOTICE

Danger of damage to the connected consumers!

- ▶ Switch off the consumers before switching the ignition on or off and before starting the engine.

Roof rack**Overview**

The maximum weight of the load incl. roof rack is 50 kg.



Depending on the equipment, the roof bars can be attached at the attachment points **A**.

Maintaining and cleaning

Service events

Service intervals

Compliance with service intervals is crucial for the life and value of the vehicle.

You will be notified about a due service appointment by the symbol  and the corresponding message in the instrument cluster display.

The specialist garage will inform you of the type of service interval, the option of changing this and the scope of service.

 All services and the replacement or refilling of operating fluids are chargeable to the customer, even during the warranty period, unless the ŠKODA AUTO warranty conditions or other binding agreements determine otherwise.

Proof of service

A specialist garage stores the proof of service in the information system called Digital Service Plan.

The proof of service can be printed out.

Show service appointment

› In the display of the instrument cluster, select the menu item *Settings* › *Service*.

Resetting information

We recommend that you do not reset the information regarding service events on your own. It can lead to incorrect setting of the service intervals and thus also to possible faults in the vehicle.

For vehicles with a variable service interval, new service interval values calculated according to the previous operating conditions will be displayed after the oil change service indicator is reset. These values will then continue to be adjusted according to the current operating conditions.

Service work, adjustments and technical changes

The instructions and guidelines from ŠKODA AUTO must be observed when carrying out any modifications, repairs or technical alterations to the vehicle.

Adhering to these instructions and guidelines helps ensure road safety and helps keep the vehicle in a good technical condition.

We advise only using ŠKODA Original Accessories and ŠKODA Original Parts which have been expressly approved for use on your vehicle. Reliability, safety and suitability for your vehicle are guaranteed with these.

ŠKODA Service Partner

All ŠKODA Service Partners operate according to the most recent guidelines and instructions from ŠKODA AUTO. Service and repair work is therefore carried out on time and at the appropriate quality. Adhering to these instructions and guidelines helps ensure road safety and helps keep the vehicle in a good technical condition.

We therefore advise having all modifications, repairs and technical alterations to the vehicle carried out by a ŠKODA Service Partner.

ŠKODA original parts

We recommend the use of ŠKODA Original Parts for your vehicle, as these parts are approved by ŠKODA AUTO. These parts correspond exactly to the ŠKODA AUTO regulations and are identical to the parts used in series production.

ŠKODA AUTO is able to warrant the safety, suitability, and long life of these products.

ŠKODA Service Partners are liable for any defects of ŠKODA Genuine Parts for a period of 2 years after sale in accordance with the materials defect liability, unless agreed otherwise in the purchase agreement.

ŠKODA original accessories

We recommend that you use ŠKODA Genuine Accessories in your vehicle. With these accessories, ŠKODA AUTO stands for safety, reliability and the suitability for your vehicle type.

ŠKODA Service Partners are liable for any defects of ŠKODA Genuine Accessories for a period of 2 years after installation or delivery in accordance with the materials defect liability, unless agreed otherwise in the purchase agreement or any other agreements.

Spoiler

WARNING

Risk of an accident!

- ▶ Only use the original spoiler on the front bumper in combination with the original spoiler on the boot lid.
- ▶ The original spoiler on the front bumper cannot be left on its own without the spoiler on the luggage compartment lid or in combination with an unsuitable spoiler on the luggage compartment lid.
- ▶ We recommend that you consult the ŠKODA Service Partner for any repairs to or replacement, addition or removal of spoilers.

Component protection

Some electronic vehicle components (such as the instrument cluster) are factory-equipped with component protection. This component protection ensures the functional limitation of these components in a non-legitimate installation in another vehicle (e.g. after a theft) or operation outside the vehicle.

Interior

What you should be mindful of

ⓘ NOTICE

- ▶ Use cleaning agents intended for cleaning and care of the individual materials.
- ▶ Do not use aggressive cleaning agents or chemical solvents.

Natural leather / Faux leather / Alcantara® suede / material

ⓘ NOTICE

- ▶ Remove impurities as soon as possible.
- ▶ Do not use solvents, floor wax, shoe cream, stain remover or similar agents on Alcantara® suede seat upholstery.
- ▶ Make sure that natural leather is not moistened when cleaning and that no water seeps into the seams.
- ▶ Do not clean the roof cladding with a brush.

ⓘ NOTICE

Risk of fading to the cover fabric.

- ▶ If necessary, do not leave the covers for long periods in the blazing sun.

I

- ▶ During use, the leather and Alcantara® and suede materials may show minor changes (e.g. folds, discolouration).
- ▶ Some clothing fabrics, e.g. dark denim, sometimes do not have sufficient colour fastness. As a result, discolouration that is clearly visible on the seat upholstery can occur. This is not a defect in the fabric.
- ▶ Sharp-edged zippers, rivets, clamps and similar garments can damage the upholstery in the vehicle. Such damages cannot be subsequently recognised as a justified complaint.

Plastic parts

ⓘ NOTICE

Risk of damaging the dash panel.

- ▶ Do not attach fragrances and air fresheners to the dash panel.

Windows

ⓘ NOTICE

Risk of damage to the filaments or the glass antenna.

- ▶ Do not stick stickers on the heating filaments.

Covers of electrically heated seats

ⓘ NOTICE

Risk of damaging the heating system.

- ▶ Do not clean the seats with water or other liquids.
- ▶ Do not dry the seats by switching on the heating.

Seat belts

ⓘ NOTICE

Risk of damage to the seat belts.

- ▶ Do not dry clean the seat belts.
- ▶ Allow cleaned belts to dry before rolling up.

Instructions for cleaning

Natural leather / Faux leather / Alcantara® suede / material

- ▶ Remove dust and dirt on the surface with a vacuum cleaner.
- ▶ Remove fresh impurities with water, slightly moistened cotton cloth or woolen cloth; if necessary, use a mild soap solution and wipe with a dry cloth.
- ▶ Remove stubborn stains with a suitable cleaning agent.
- ▶ For regular care of natural leather, use the equipment provided for this purpose. After each clean, use a care cream with light protection and impregnation effect.
- ▶ When looking after Alcantara®, remove stubborn hair from suede and fabric surfaces with a cleaning brush. Remove pills from materials with a brush.

Plastic parts

- ▶ Remove impurities with water, slightly moistened cloth or sponge with a suitable cleaning agent if necessary.

Windows

- ▶ Remove impurities with clean water and dry with a cloth provided for this purpose.

Covers of electrically heated seats

- ▶ Remove impurities with a suitable cleaning agent.

Seat belts

- ▶ Remove impurities with a soft cloth and mild soap solution.

Exterior

What you should be mindful of

⚠ WARNING

Risk of an accident!

After washing the vehicle, the functionality of the brake system may be affected by moisture and, in winter, by ice.

- ▶ Dry and clean the brakes by braking several times.

① NOTICE

- ▶ Bird droppings, insect residues, litter and sea salt residues, etc. are to be removed as soon as possible.
- ▶ Do not use rough sponges, scourers or similar to remove dirt.
- ▶ Use cleaning agents intended for cleaning and care of the individual materials.
- ▶ Do not use aggressive cleaning agents or chemical solvents.
- ▶ Do not polish the vehicle in a dusty environment.

① NOTICE

- ▶ Paint damage should be repaired as soon as possible.
- ▶ Do not treat painted parts with or hard waxes.
- ▶ Do not polish panels.
- ▶ Door seals and window guides must not be treated with anything. Exempted from this are products that are ŠKODA Original accessories. These ensure that the protective lacquer layer of the seals and window guides is not attacked.

Before driving through a car wash

- › Observe the usual specifications of the car wash, e.g. close all windows, fold the mirrors, antenna rod, etc.
- › Move the windscreen wiper lever to position **OFF** to adjust.
- › If there are special attachments on your vehicle, observe the instructions of the car wash operator.

After washing with a wax preservation

- › Wipe off the windscreen wiper blades with a dry cloth.

Wash with a pressure washer

① NOTICE

- ▶ Follow the operating instructions for the high-pressure cleaner. This particularly applies to information with respect to the pressure and spray distance from the vehicle surface.
- ▶ Do not direct the water jet directly at the following vehicle parts.
 - ▶ Components of the high-voltage system, for example the charging socket, high-voltage cable etc.
 - ▶ Foils.
 - ▶ Locks.
 - ▶ Columns on the vehicle.
 - ▶ Sensors.
 - ▶ Plastic, chromed and anodised parts.

Remove snow and ice

① NOTICE

- ▶ Remove snow and ice with a plastic scraper or a suitable deicing agent.
- ▶ Clean the cameras with a hand brush.

- ▶ Only move the scraper in one direction.
- ▶ Do not use scratchers or other sharp objects for foils.
- ▶ Do not remove snow and ice with hot or warm water.
- ▶ Do not remove snow and ice from surfaces with coarse dirt.

Instructions for cleaning

Notes on the high-voltage system

- › Stop the charging process and fully close the charging socket.
- › Switch off the drive and the ignition.
- › Components of the high-voltage system, such as orange cables, must not be damaged.

Handwash

- › Wash the vehicle from top to bottom with a soft sponge or wash glove and plenty of water, if necessary with additional suitable cleaning agents.
- › For foils and headlights, use a mild soap solution that contains two tablespoons of white neutral soap to one litre of lukewarm water.
- › Use a glass cleaner for the windscreen wiper blades.
- › Wash the cameras with clean water and dry with a suitable clean wipe.

① NOTICE

- ▶ Wash out the sponge or wash mitt regularly.
- ▶ Use a different sponge for wheels, sills and the lower part of the vehicle than that used for the other vehicle parts.
- ▶ Do not wash the vehicle in the blazing sun.
- ▶ Do not dry the headlights or use sharp objects.
- ▶ Do not put pressure on the bodywork when washing.
- ▶ The temperature of the washing water may be a max. 60 °C.

After hand washing

- › Rinse the vehicle and wipe it with a suitable clean cloth.

Vehicle paint

- › Preserve the varnish at least twice a year with hard wax.
- › Use a polish for matt lacquers.

Films

Films will age and become brittle – this is entirely normal: this is not an error.

The following factors have a negative effect on the life or colour fastness of the films.

- ▶ Sun rays.
- ▶ Moisture.

- ▶ Air pollution.
- ▶ Stones, e.g. the rebound of the cargo during transport on the roof rack.

Protection of hollow spaces

Corrosion-prone cavities of the vehicle are permanently protected by preservative wax at the factory.

- › Remove spilled wax with a plastic scraper, clean stains with mineral spirits.

Underseal

The underside is permanently protected by the factory against chemical and mechanical influences.

- › Have the protective coating checked by a specialist garage before starting and at the end of the cold season.

Wheels

- › After washing, preserve the wheels with suitable means.

ⓘ NOTICE

Severe dirt on the wheels can result in the wheels unbalancing.

Car jack

- › If necessary, treat moving parts with suitable grease.

Technical data and specifications

Requirements for the technical data

In the technical vehicle documentation and in the declaration of conformity, the so-called COC document, some details that apply to your vehicle are listed. This technical data, as well as the declaration of conformity, can be obtained from ŠKODA Partners.

The details in the technical vehicle documentation take precedence over the information in this Owner's Manual.

The listed performance values were determined without performance-reducing equipment, e.g. air conditioning system.

The values listed are for the basic model without any optional equipment. The values have been determined in accordance with the rules and conditions specified in statutory or technical regulations for determining operational and technical data for motor vehicles.

Vehicle identification data

Vehicle Identification Number (VIN)

The vehicle identification number is found at the following locations.

- ▶ Directly in the engine compartment on the suspension turret.
- ▶ On a plate under the windscreen in the lower left corner.
- ▶ On the type plate at the bottom of the middle body pillar of the vehicle.



Type plate.

- A** Vehicle manufacturers
- B** Vehicle Identification Number (VIN)

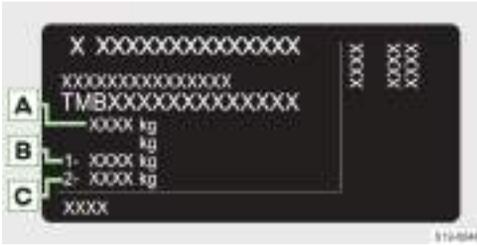
Engine number

The engine number is embossed on the engine block.

Maximum permissible weights

The maximum permissible weights are listed on the nameplate.

The type plate is located at the bottom of the middle body pillar of the vehicle.



- A** Maximum permissible gross weight
- B** Maximum permissible front axle load
- C** Maximum permissible rear axle load

Payloads

It is possible to calculate the approximate maximum payload from the difference between the permissible total weight and the operating weight.

The payload consists of the following components.

- ▶ The weight of the rider.
- ▶ The weight of all luggage and other loads.
- ▶ The weight of the roof, including the roof rack system.
- ▶ The weight of the equipment that are excluded from the operating weight.

⚠ WARNING

Risk of accident and danger of vehicle damage!

- ▶ Do not exceed the specified values for the maximum permissible weights.

Operating weight

Information about the operating weight

The specification corresponds to the lowest possible operating weight without additional weight-increasing equipment. This also includes 75 kg as the driver's weight, the weight of the operating fluids and the on-board tools.

Operating weight

Engine type	Operating weight (kg)
61 kW electric motor	1235

i Ask about the exact vehicle weight in a specialist garage.

Vehicle dimensions

Dimensions

Specification	Value (in mm)
Vehicle height	1481
Vehicle width with folded-in mirrors	1645
Vehicle width with folded-out mirrors	1910
Ground clearance of the vehicle	141
Vehicle length	3597

Engine specifications

61 kW electric motor

Power (kW)	61
Highest torque (Nm)	212
Maximum speed (km/h)	130
Acceleration 0-100 km/h (s)	12.3

Event Data Recorder

The vehicle is equipped with a device that serves as an accident data recorder (referred to solely as "EDR" from this point). The main purpose of the EDR is data recording during a traffic accident or other exceptional traffic conditions (referred to solely as "accident" from this point), where the restraint systems are activated.

The EDR records the accident in a short time (approximately 10 s), by showing the following information, for example:

- ▶ The function of certain systems in the vehicle.
- ▶ The seat belt status of the driver and front passenger.
- ▶ The actuation of the brake and accelerator pedals.
- ▶ The speed of the vehicle at the time of the accident.

The recorded data helps with the analysis of how the vehicle systems were behaving shortly before, during and shortly after the accident, thereby ensuring better information regarding the circumstances under which the accident occurred, which lead to material damage and possibly to personal injury.

The data relating to assist systems in the vehicle is then also recorded. In addition to the information on whether the affected systems were switched on or off at the relevant time, whether these were only partially available or were inactive, there is also the possibility of tracking whether these vehicle functions controlled, accelerated or braked the vehicle during the accident. Depending on the equipment, these functions are, e.g:

- ▶ Adaptive Cruise Control (ACC).
- ▶ Lane Assist.
- ▶ Park Assist.
- ▶ Emergency brake function (Front Assist).

EDR data is only recorded if an accident causes the restraint systems to be activated. Under normal driving conditions there is no data recording and there is no audio or video recording of the vehicle interior or the vehicle environment. Personal data such as name, gender, age or place where the accident occurred is also not stored in the EDR. However, third parties such as law enforcement authorities may use certain resources to connect EDR content to other data sources, and therefore deduce the identification of some of the people involved in the accident when investigating the causes of the accident.

Reading out the EDR requires special equipment with specific access authorization and a legally prescribed diagnostic connection in the vehicle ("on-board diagnostics"), and the ignition will need to be switched on.

ŠKODA AUTO will not read or otherwise process any accident data from the EDR without the approval of the vehicle owner or other person authorised for use of the vehicle. Exceptions are specified in the contractual arrangements, or these are subject to generally binding regulations.

Due to legal requirements, ŠKODA AUTO is required to monitor the quality and safety of its products, meaning that it is only entitled to use data from the EDR to monitor the product on the market, for further research and development, and to improve the quality of the vehicle's safety systems. For the purpose of research and development, ŠKODA AUTO will also make data available to third parties. This is done exclusively in anonymous form, i.e. without any connection to the specific vehicle, the vehicle owner or any other authorised user.

Information about the radio systems in the vehicle

Your vehicle has various radio systems.

Manufacturers of this radio equipment declare that this equipment complies with the requirements of **Directive 2014/53 / EU** and the **Technical Regulation on Radio Equipment, approved by the Decision of the Cabinet of Ministers of Ukraine of 25 May 2017 no. 355**.



To display information about **Directive 2014/53 / EU** on the approximation of the laws of the Member States relating to the marketing of radio equipment, **Technical regulation on radio equipment, approved by the decision of the Cabinet of Ministers of Ukraine of May 25, 2017 No. 355** as well as regarding **declaration of conformity**, proceed as follows.

1. Import the QR code or enter the following address in the web browser.
<http://go.skoda.eu/owners-manuals>
2. Click on "Choose your manual".
3. Select the desired model - a menu with the instructions will be displayed.
4. Select the construction period and the language.
5. Choose the **Information on Directive 2014/53 / EU** or **Information on the Technical Regulations on Radio Systems No. 355** file in PDF format.

Rights arising from defective performance, ŠKODA warranties

Rights arising from defective performance

Your ŠKODA Partner, as a seller, is liable to you for material defects in your new ŠKODA vehicle, ŠKODA Genuine Parts and ŠKODA Genuine Accessories, in accordance with the legal requirements and the purchase contract.

The buyer is entitled to assert the rights arising from defective performance with the responsible ŠKODA partner from the time of vehicle handover. The date of the vehicle handover and the vehicle identification number (VIN) are properly documented in the "Vehicle delivery documentation" chapter in this Owner's Manual.

ŠKODA warranty for new cars

As well as the legal rights arising from defective performance, ŠKODA AUTO a.s. grants you the ŠKODA warranty for new cars (hereinafter referred to as the "ŠKODA Warranty)," according to the conditions described below.

Under the ŠKODA Warranty, the company ŠKODA AUTO shall provide the following services.

- ▶ Free repair of damage due to a defect that occurs in your vehicle within two years of the start of the ŠKODA Warranty.
- ▶ Free repair of damage due to paintwork flaws that occur on your vehicle within three years of the start of the ŠKODA Warranty.
- ▶ Free repair of rust corrosion on the body, which occurs on your vehicle within twelve years of the start of the warranty. In terms of rust corrosion on the body, the ŠKODA Warranty shall cover only rust corrosion through body panels from the inside to the outside.
- ▶ Free repair of the high-voltage battery if it is installed in the vehicle and if the damage occurs within 8 years or before reaching a mileage of 160,000 km/100,000 miles (whichever occurs first) from the beginning of the ŠKODA warranty. A reduction in the capacity of the high-voltage battery over time is a natural feature of technology and does not constitute a defect within the meaning of the ŠKODA warranty, provided that this value does not fall below 70% of the total usable capacity before the expiry of 8 years or before the achievement of 160,000 km/100,000 miles (whichever comes first) from the beginning of the ŠKODA warranty.

The start of the ŠKODA Warranty is the day on which the new car is handed over for use by a ŠKODA partner to the first buyer who is not a ŠKODA Partner¹⁾.

The ŠKODA Partner enters this date into the corresponding systems of the manufacturer. Any one ŠKODA Partner can notify you of this date on request.

Vehicle repairs under the ŠKODA Warranty can be carried out by means of a replacement or repair of the defective parts. The ŠKODA Service Partner decides about the type of vehicle repair. The vehicle repair takes place in accordance with the availability of the ŠKODA Service Partners and within a reasonable period of time. Replaced parts become the property of the ŠKODA Service Partner.

In the event of a claim under the ŠKODA warranty regarding damage to the high-voltage battery, if it is installed in the vehicle, the high-voltage battery is put into a condition corresponding to the age and mileage of the vehicle, whereby the capacity of the high-voltage battery after repair is at least 70% of the total usable capacity.

There shall be no further claims arising from the ŠKODA Warranty. In particular, no claim for replacement, no right of withdrawal, no claim to purchase price reduction, or provision of a replacement car for the duration of repair and compensation.

The ŠKODA Warranty can be claimed at any ŠKODA Service Partner.

There are no claims under the ŠKODA Warranty if vehicle damage has occurred in causal connection with one of the following circumstances.

- ▶ The service work was not carried out on time and professionally according to the provisions of ŠKODA AUTO, or its execution was not proven by the customer when asserting claims under the ŠKODA Warranty.
- ▶ Damage refers to parts that are subject to natural wear, such as tyres, spark plugs, wiper blades, brake pads and brake discs, clutch, bulbs, synchronizer rings, batteries, etc.
- ▶ Installation, connection of parts or accessories, other adaptation or technical modification of the vehicle not approved by ŠKODA AUTO (e.g. tuning).
- ▶ Unauthorized use, improper handling (e.g. use in motor sport competitions or overloading), improper care and maintenance or unauthorized modifications to your vehicle.
- ▶ Non-observance of instructions in the Owner's Manual or in other factory instructions, including, but not limited to, non-observance of instructions regarding the procedure for charging the high-voltage battery if it is installed in the vehicle.

¹⁾ Due to the requirements of the generally binding country-specific legal regulations, the date of the first registration can be specified instead of the date of the vehicle handover.

- ▶ Use of the vehicle as a stationary source of electrical energy.
- ▶ External impact or influences (e.g. accident, hail, flood, etc.).
- ▶ Damage has not been reported immediately to a specialist company or has not been properly remedied.

The customer shall prove the lack of causation.

The present ŠKODA Warranty shall not affect the purchaser's statutory rights arising from unsatisfactory performance in respect of the seller of the vehicle and possible claims arising from product liability laws.

ŠKODA Mobility Warranty

The Mobility Warranty provides you with a sense of certainty for journeys in your vehicle.

As part of the Mobility Warranty, if your car breaks down as a result of an unexpected fault when you are on the move, you can access services to ensure your continued mobility. These services include the following: Breakdown service at the breakdown location and towing to the ŠKODA Service Partner, technical assistance by phone or on-site operation.

If your vehicle is not repaired on the same day, then the ŠKODA Service Partner may, if necessary, arrange additional subsequent services, such as replacement transport (bus, train, etc.), the provision of a replacement vehicle, and the like.

Specific claims for free provision of services under the ŠKODA Mobility Warranty only exist if your vehicle has remained in a causal connection with a defect which is to be remedied on the basis of fulfilment under the ŠKODA Warranty.

Check the conditions for provision of the Mobility Warranty for your vehicle with your ŠKODA Partner. They will also inform you of the detailed terms and conditions of the Mobility Warranty in relation to your vehicle. In the event that your vehicle is not covered by a mobility warranty, he will inform you of the possibilities for subsequent conclusion.

Optional ŠKODA Extended Warranty

If you also purchased a ŠKODA Extended Warranty when purchasing your new car, ŠKODA AUTO will provide you with a free repair of vehicle damage caused by a defect in the vehicle during the warranty period.

The ŠKODA Extended Warranty for your vehicle is valid for the agreed period or until the agreed mileage limit is reached, whichever comes first.

For the assessment of claims from the ŠKODA Extended Warranty, the conditions of the ŠKODA warranty described above apply to the appropriate extent.

The vehicle repair under the ŠKODA Extended Warranty can only be carried out by replacement or repair of the defective parts, whereby the ŠKODA service partner decides on the type of vehicle repair. The vehicle repair takes place in accordance with the availability of the ŠKODA Service Partners and within a reasonable period of time.

There shall in any case be no entitlement to further claims from the ŠKODA Extended Warranty. In particular, no claim for replacement, no right of withdrawal, no claim to purchase price reduction, or provision of a replacement car for the duration of repair and compensation.

The described paint warranty, the warranty against rust penetration and the warranty for the high-voltage battery remain unaffected by the ŠKODA Extended Warranty.

The ŠKODA Extended Warranty does not apply to exterior and interior foils.

Your ŠKODA partner will provide you with information about the detailed conditions of the ŠKODA Extended Warranty.

[i] The ŠKODA Mobility Warranty and the ŠKODA Extended Warranty are only available in some countries.

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